



## ***Retailer Preowned Reimbursement Program – WUM-98 Forester Occupant Detection System (ODS)***

### **To: All Subaru Retailers**

In support of our retailer partners currently stocking certain 2015-2018MY pre-owned Subaru Forester vehicles affected by the WUM-98 ODS recall announced on October 8, 2019, Subaru of America, Inc. (SOA) is pleased to provide financial assistance during the time repairs are unavailable.

Twenty states currently mandate a curtailment for used vehicles impacted by a recall, and retailers in those states will be reimbursed at the prevailing rate. For retailers in states absent a mandate for used vehicles under recall, we will utilize a rate of 1% of the inventory carrying value per month. Affected vehicles include certain 2015-2018MY pre-owned Foresters in retailer inventory as of 10/8/2019 and those same models taken in trade after 10/8/2019. We encourage retailers to continue to accept vehicles on trade and pursue these vehicles through Trade-Up Advantage.

### **Steps to Receive Reimbursement:**

To receive assistance from Subaru of America, each retailer must submit the information below related to any vehicles in inventory and unsellable for any period of time. **The information must be submitted to your zone or distributor in [one excel file, which is attached \(click here\)](#).** The file name must include your retailer number.

For each VIN, please provide the following:

- Retailer Name
- SOA Retailer Number
- Retailer Physical Location State (two characters)
- **Full VIN** (all 17 Characters)
- Current vehicle mileage
- Date acquired
- If sold, please provide date sold, buyers order, or wholesale documents.
- Retailers providing this information certify the vehicles were/are on their lot, they agree to an audit of the list, and they agree to submit additional documentation upon request

**Please submit one listing for all affected vehicles in inventory or taken in trade to your zone or distributor on November 10<sup>th</sup>. Retailers will be reimbursed for three (3) full months (October, November, December) on the December parts statement for this initial batch. Please do not include return lease vehicles purchased from Subaru Motors Finance after 11/1. There will be a separate announcement regarding these SMF off lease vehicles.**

**Please submit an updated comprehensive list of any vehicles you have repaired or taken in on trade by January 10<sup>th</sup>. Retailers will be reimbursed again on the February parts statement net of any vehicles repaired and sold.**