

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2019-20MY Legacy and Outback
 2017-19MY Impreza
 2018-19MY Crosstrek
 2019MY Forester
 2019MY WRX
 2019MY BRZ

NUMBER: 09-70-19

DATE: 10/11/19

SUBJECT: CVT Fluid Cooler Hoses and Clamps- Design Change

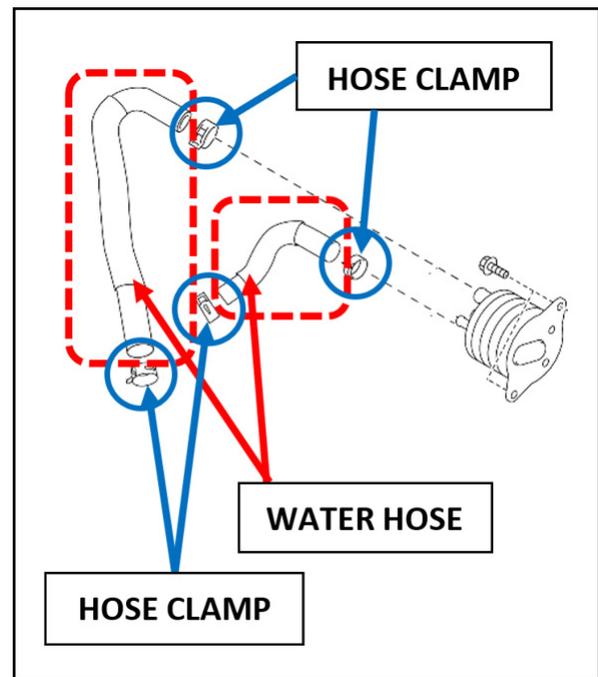
INTRODUCTION:

This Service Information Bulletin outlines design changes made to the coolant hoses for the CVT fluid cooler and the spring-type clamps used to secure them.

PRODUCTION CHANGE INFORMATION:

The new coolant hoses and clamps were incorporated into production per the starting VIN table below:

Model	Starting VIN
Legacy	K3002001
Outback	K3200001
Impreza 4 Dr.	K3600001
Impreza 5 Dr.	K3700001
Crosstrek	KH200010
Forester	JH584941
WRX	K8800041
BRZ	K8600002



PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

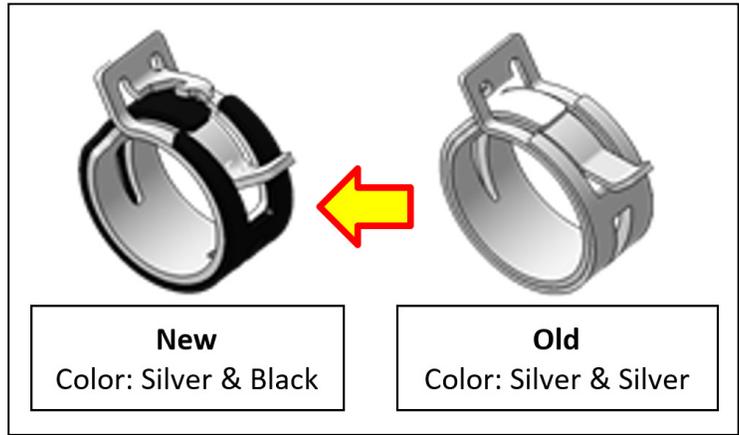
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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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NOTES:

- The new coolant hoses appear the same as the originals except for the outer diameter which is 1mm smaller (the inner diameter remains unchanged).
- The new clamps are now black and silver (instead of all silver) as shown in the illustration. They also have a 2.1mm smaller inside diameter to work with the new hoses.



VERY IMPORTANT: There is NO interchangeability between the old and new -style parts. NEVER use an old -style clamp on a new -style hose and / or vice-versa.

Description	Part Number	Application
HOSE- WATER	99078AB521	LEGACY / OUTBACK
	99078AB531	
HOSE CLAMP	805919160	
HOSE- WATER	99078AB121	IMPREZA / CROSSTREK
	99078AB131	
	99078AB701	
HOSE CLAMP	805919160	
HOSE- WATER	99078AB121	FORESTER
	99078AB131	
	99078AB281	
	99078AB291	
	99078AB701	
	99083AA301	
HOSE CLAMP	805919160	
HOSE- WATER	99078AB281	WRX
	99078AB291	
	99078AB501	
	99078AB511	
HOSE CLAMP	805919160	
HOSE- WATER	99078AB251	BRZ
	99078AB261	
	99078AB271	
HOSE CLAMP	805919160	

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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for replacing the hoses and clamps remains unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.