



Highland
RIDGE RV

STARCRAFT

Freightliner Chassis Field Service Campaign D19M4 Stabilizer Bracket and I-Beam Inspection

Bulletin Type:	Technical Service Bulletin TSB
Bulletin #:	19-047
Job Code:	NA
Flat Rate:	NA

Publication Date:	November 2011
Make:	Jayco
Model:	Seneca
Model Year(s):	2017-2018

Incident:	The new I-beam design on the Freightliner M2 Detroit axles, may not have a flat mating surface on the bottom side of the I-beam where the optional stabilizer brackets are mounted and may result in damage to the stabilizer bracket due to bending stress during assembly of the U-bolts at the manufacture facility.
Affected Units:	2017 Seneca Models: HB, HF, HG, HH, HJ 2018 Seneca Models: HB, HF, HG, HJ Serial number listing is available on the posted front sheet.
Repair:	A Detroit Diesel Authorized Repair Facility will inspect the stabilizer brackets and I-beams for damage and may require installation of spacers and replacement of the stabilizer bracket and mounting hardware. This service is at no charge to current owner, prior to September 26, 2020 and will take approximately 3.1 hours to perform.
To locate an authorized facility, search online at www.detroitdiesel.com/location/default.aspx.	

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

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