

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

© 2019 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2020MY Legacy and Outback

NUMBER: 15-252-19R

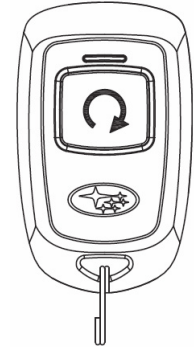
SUBJECT: Remote Engine Start (RES) System Fob Programming Procedure

DATE: 10/01/19

REVISED: 10/11/19

INTRODUCTION:

This Service Information Bulletin provides the procedure for programming the RES fobs used with the **H001SAN100** Remote Engine Starter accessory installed on (turn) Key Start -equipped vehicles. Use this procedure whenever programming (or re-programming) a fob is needed.



SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

1. Open the driver's door and enter the vehicle. **IMPORTANT:** The driver's door must remain open throughout this entire programming process. Ensure all the other vehicle doors, trunk, hatch / rear gate are closed.
2. Verify the transmission shifter (selector lever) is in the "park" position.
3. Cycle the ignition switch "ON" then "OFF", "ON" then "OFF", "ON" then "OFF", then back "ON" (3 "cycles) and leave "ON" throughout the entire programming process. **IMPORTANT:** These three ON/OFF ignition key cycles must be completed within five (5) seconds.
4. The RES system will now flash the side marker lights, tail lights, parking lights and honk the horn three (3) times to indicate the system has entered "fob learn" (programming) mode.
5. Press and hold the button on the fob being programmed for three (3) seconds. The side marker lights, tail lights, parking lights will flash and the horn honk one (1) time to indicate the system has learned the fob successfully. Release the button on the fob. In addition, the fob itself may flash / beep one (1) time to indicate successful programming.
6. Repeat Step Five (5.) for each additional fob. The system capable of accepting up to eight (8) fobs.
7. Turn the ignition "OFF" to exit fob learn mode and complete the procedure.

IMPORTANT NOTE: The system will exit fob learn mode if the ignition is turned OFF, the driver's door is closed or after thirty (30) seconds of inactivity.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Continued...

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.