

WKC6 Workshop campaign with customer letter "Re-programming air-conditioning control unit and various other...

Version 7

Update 8/14/19

Please note that PIWIS Tester version 38.600.035 is now available and includes bug fixes for coding the instrument cluster when performing WKC6. As such, this tester version or higher must be used when performing Workshop Campaign WKC6.

Update 7/22/19

Please note that all system related issues relating to warranty submission of scope 7 for this campaign have been reported as resolved. If you experience additional issues with claiming this campaign, please email

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Update 6/18/19

The WKC6 TI and VIN list are now attached to this post. Repairs on the affected vehicles may now be completed.

English (US)

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Additional Information

Due to a faulty coding of the tank characteristic curve after a software update on Cayenne S E-Hybrid vehicles, these vehicles will not be assigned to the campaign until the problem is resolved.

As soon as a corrected software is available for these vehicles, they will be assigned to the campaign.

We will inform you about this separately.

WKC6 Workshop campaign with customer letter "Re-programming air-conditioning control unit and various other control units"

Overview

Due to incorrect servo motor control, the air-conditioning system flaps on the affected vehicles may not be moved to the required positions at times.

If this happens, the temperature distribution and air distribution in the interior of the vehicle can differ from the selected settings.

To prevent this from happening, the air-conditioning control unit must be re-programmed with an updated data record.

The software of other control units will also be updated at the same time.*

This software update contains improvements, for example, for the systems

- Driver assistance
- Instrument cluster
- Chassis control

Model type	Cayenne (9YA)
Model year	2019
Manufacturing period	between 05/24/2018 and 11/15/2018
Number	6,347

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Further Information

VIN list and Repair Information are attached for your reference. For the most up to date workshop instructions, please always refer to PCSS/PIWIS

If you have questions please email

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[9YA 9 35-19 WKC6 Reprogram AC and Various
Other Control Units.pdf](#)

308.5 KB
(147 views)

[WKC6 VIN List.xlsx](#)

282.9 KB
(60 views)

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