

WJ64 Workshop campaign with customer letter - Retrofitting steering wheel cover with carbon-weave finish

Version 11

Update 9/13/2019

Please be advised that an updated VIN list is now available for additional vehicles.

As additional parts are delivered, other vehicles will be assigned to the campaign according to the warranty start date, in chronological order, from earliest to more recent.

Parts will be released via PTEC-PAV request and MUST show active in PCSS for parts to be released. Be sure to include the correct VIN and Polaris Order Number.

Update 8/5/2019

Please be advised that an updated VIN list is now available for additional vehicles.

As additional parts are delivered, other vehicles will be assigned to the campaign according to the warranty start date, in chronological order, from earliest to more recent.

Parts will be released via PTEC-PAV request and MUST show active in PCSS for parts to be released. Be sure to include the correct VIN and Polaris Order Number.

Update 7/22/2019

Please be advised that an updated VIN list is now available for additional vehicles.

As additional parts are delivered, other vehicles will be assigned to the campaign according to the warranty start date, in chronological order, from earliest to more recent.

Parts will be released via PTEC-PAV request and MUST show active in PCSS for parts to be released. Be sure to include the correct VIN and Polaris Order Number.

Update 6/26/2019

Please be advised that an updated VIN list is now available for additional vehicles.

As additional parts are delivered, other vehicles will be assigned to the campaign according to the warranty start date, in chronological order, from earliest to more recent.

Parts will be released via PTEC-PAV request and MUST show active in PCSS for parts to be released. Be sure to include the correct VIN and Polaris Order Number.

Update 5/30/2019

Please be advised that an updated VIN list is now available for additional vehicles.

As additional parts are delivered, other vehicles will be assigned to the campaign according to the warranty start date, in chronological order, from earliest to more recent.

Parts will be released via PTEC-PAV request and MUST show active in PCSS for parts to be released. Be sure to include the correct VIN and Polaris Order Number.

Update 5/14/2019

Please be advised that the TI and VIN list are now available and can be completed for assigned vehicles.

Due to the limited availability of parts, the vehicles will be assigned to the campaign according to the warranty start date.

Parts will be released via PTEC-PAV request and MUST show active in PCSS for parts to be released. Be sure to include the correct VIN and Polaris Order Number.

As additional parts are delivered, other vehicles will be assigned to the campaign according to the warranty start date (**in chronological order, from earliest to more recent**).

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Overview

Due to a supply bottleneck, the steering wheel cover with carbon-weave finish included in the equipment option "Weissach package" could not be installed on the affected vehicles as planned during the production process.

To avoid any delay in the delivery of the affected vehicles, a steering wheel cover made of black plastic was installed in these vehicles.

Parts will be released via PTEC-PAV request and MUST show active in PCSS for parts to be released. Be sure to include the correct VIN and Polaris Order Number.

Parts Availability

* Due to the limited availability of parts, the vehicles will be assigned to the campaign according to the warranty start date.

When the campaign is published, **vehicles with a warranty start date** from December 2017 up to June 2018 will be assigned initially.

As additional parts are delivered, other vehicles will be assigned to the campaign according to the warranty start date (**in chronological order, from earliest to more recent**).

A PPN update will be published whenever additional vehicles are assigned.

This approach ensures **a fair distribution** of the highly requested parts to the customers that have been waiting the longest and the **best possible outcome for all other customers**.

Model type	911 GT2 RS (991)/911 GT3 RS (991)
Model year	from 2018 to 2019
Manufacturing period	between December 1, 2017 and calendar week 43/2019
Vehicle specifications	Weissach package (I-no. 808)
Number	TBD

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Parts required

Part No.	Designation	Quantity/vehicle	Parts return
00004321108	Cover	1 ea.	No
N 91020701	Screw	1 ea.	No

Ordering required parts

Parts will be released via PTEC-PAV request and MUST show active in PCSS for parts to be released. Be sure to include the correct VIN and Polaris Order Number.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1:

Damage code	WJ64 66 000
Repair code	1
Working time	73 TU

Further information

Exported/imported vehicles	Carry out the campaign
Work instruction	TI No. 168/18, Group 4, Service, WJ64
Vehicle list and allocation	WWS Campaign Management
Technical Information	PIWIS / WWS Campaign Management

For further information or questions, please feel free to contact:

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[WJ64 Retrofit Steering Wheel Cover Carbon-Weave Finish.pdf](#)

69.9 KB

(381 views)

[WJ64 VIN List_2019_09_13.xlsx](#)

41.7 KB

(46 views)

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