

# WKA0 Workshop campaign with customer letter "Sending customer letter and re-coding instrument cluster if...

Version 3

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## Update 5/8/19

A revised TI has now been attached to this posting. Revisions include additional steps for possible missteps with recoding of the instrument cluster. Customer letters are forthcoming and will be distributed by PCNA.

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## Update 4/25/19

WKA0 TI now attached to this post. Repairs can now be completed on all affected vehicles. Please note that PCNA will send all customer letters.

### Scope 2 Update

The campaign can be carried out on vehicles assigned to scope 2 again.

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## Update (04.02.2019):

Vehicles with assigned scope 2:

Due to currently reported cases, the **re-coding of the instrument cluster cannot be performed successfully** in some cases.

For this reason, it is recommended to **not carry out** the workshop campaign on **vehicles with scope 2** temporarily. Until further notice, **no appointments** should be made **with the customer** to carry out the re-coding of the instrument cluster.

A remedial measure is currently in elaboration.

We will inform you about the availability of the remedial measure as soon as possible.

For vehicles that are assigned to **scope 1**, the **customer letters can still be sent**.

Please forward this information to your dealers.

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English (GB)

> [Overview](#)

## WKA0 Workshop campaign with customer letter "Sending customer letter and re-coding instrument cluster if necessary"

### Overview

For the 911 GT2 RS and 911 GT3 RS models from model year 2015 onwards, race track tires that are approved for use on public roads (e.g. Michelin Pilot Sport Cup 2 R tires) are available from the aftermarket. These require higher tire pressure than standard tyres.

If the tire pressure is too low, this can cause tire damage in the form of noises and tread separation while driving.

To prevent this, a customer letter must be sent to customers informing them that the tire pressure must be increased when fitting race track tires. Depending on the date of manufacture of the vehicle, the instrument cluster may also have to be re-coded so that the tire type - 20" track - can be selected in the "TPM" menu and the tire pressure is monitored correctly by the Tire Pressure Monitoring (TPM) system. A Driver's Manual Supplement containing the technical values for the tire pressures will only be available at a later date. As soon as it becomes available, this Supplement will have to be handed over to customers during a separate campaign.

To find out which work needs to be done on each vehicle, the vehicles are assigned different campaign scopes. For more information, see PIWIS Vehicle Information.

### Scope 1:

- Sending customer letter to the customer; no action is required on the vehicle.

**Scope 2:**

- Sending customer letter to the customer.
- Re-coding the instrument cluster to ensure that the required tire type - 20" track - can be selected in the multi-function display on the instrument cluster and that the tire pressure required for this type of tire is monitored correctly by the Tire Pressure Monitoring (TPM) system.

Within the market area for which you are responsible, please arrange for this measure to be carried out on the affected vehicles immediately.

<b>Model type</b>	911 GT2 RS (991), 911 GT3 RS (991)
<b>Model year</b>	2015 to 2019
<b>Manufacturing period</b>	between 03.11.2014 and 01.11.2019
<b>Number</b>	3,752

## Further Information

If you have any questions please email [Mitchell.grasser@porsche.us](mailto:Mitchell.grasser@porsche.us)

[991 9 1-19 WKA0 Re-Code Instrument](#)

[Cluster.pdf](#)

**196.2 KB**

(406 views)

[WKA0\\_VIN\\_List.xlsx](#)

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