

WJ88 Workshop campaign with customer letter - Replacing manual transmission

Version 5

Update 5/22/19

A note was added under Warranty processing to document the old and new serial numbers when the transmission is replaced for this campaign.

Update 4/5/19

The TI is now attached to this post and visible in PCSS. Repairs may begin on the affected vehicles.

NOTE: PLEASE SUBMIT A PTEC PAV (PARTS AVAILABILITY REQUEST) FOR THE MANUAL TRANSMISSION, PART# 00004321099

ALL OTHER PARTS MAY BE ORDERED AS NORMAL AS NEEDED. PARTS WILL NOT BE AUTOMATICALLY ALLOCATED TO YOUR DEALER.

Update 4/5/19

The VIN list is now attached to this post.

Repair Procedure will be forthcoming.

English (GB)

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Overview

A 6-speed manual gearbox, in which the durability of the gear wheel for 3rd gear cannot be guaranteed over the entire service life of the vehicle due to the high performance characteristic of the drive train, was installed on the affected vehicles.

This can result in transmission damage during mainly sporty, highly dynamic driving, e.g. when driving on race tracks. In this case, no further driving force is possible in 3rd gear, while all other gears can be used to a limited extent for a short period of time.

To prevent this, the transmission must be replaced by an optimised transmission with reinforced gear wheels.

Within the market area for which you are responsible, please arrange for this measure to be carried out on the affected vehicles immediately.

Model type	Cayman GT4 (981)
Model year	2016
Manufacturing period	between 11.30.2015 and 09.27.2016
Number	TBD

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Further Information

If you have any questions please email Mitchell.grasser@porsche.us

[WJ88_VIN_list_USA.xlsx](#)

53.2 KB

(441 views)

[WJ88 Replace Manual Transmission.pdf](#)

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(269 views)

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