

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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800-547-0712

Portland, Oregon 97208-4090

If you have questions
about this Letter, please
submit your inquiry on the
Web using the [WSC Link](#)
on DTNACconnect

REF #: ICI19-059

Effective: 10/30/2019

Release: 10/30/2019

SUBJECT: DDC D19M4 – Revised Bulletin

This letter is to inform you that a revised bulletin for Detroit Diesel Field Service Campaign D19M4 Detroit Axle M2 Chassis Stabilizer Bracket Inspection is available on DTNACconnect. Please print and use the revised bulletin for all work under D19M4 from this point forward.

REVISION: Page 10 of the bulletin defines an updated “**Warranty Information**” table for filing **D19M4** claims by an authorized dealer/distributor via DTNACconnect.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNACconnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.