

# IMPORTANT CAMPAIGN INFORMATION

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**

Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Export Distributors

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

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Release: 10/09/2019

**SUBJECT: DDC D12C3 – Revised Bulletin**

This letter is to inform you that a revised bulletin for Detroit Diesel Emission Recall D12C3, EPA07/EPA10 DD13 Emission Labels in Cascadia 113 Inch Chassis, is available on DTNAConnect. Please print and use the revised bulletin for all work under D12C3 from this point forward.

**REVISION:** Page 3 of the bulletin defines the steps necessary for authorized dealers/distributors to order emission labels via DTNAConnect, when needed.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*