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Sent on	10	21	2019	Expires on	01	18	2020
From	AHM Warranty						
Subject	Warranty Extension/Paint Bulletins						

BACKGROUND

On August 29, 2019, American Honda launched five revised and one new Warranty Extension paint bulletins. Please review the following summary of requirements within these bulletins and share with the appropriate staff to ensure proper claim submission.

REQUIREMENTS

To make sure each claim is properly processed the following requirements must be met:

- DPSM must authorize the repair prior to any work being performed.
- To request authorization, send a ProFirst Certified Body Shop estimate and close up photos of each affected panel to your DPSM. Review service bulletin 10-002 for specific requirements on photos for warranty paint repair claims.
- Sublet repairs must be performed by a ProFirst Certified Body Shop.
- Clear photos must be submitted to show the overall affected area, close up photos to illustrate the defect on each affected panel, and the door jamb label showing the VIN.
- A copy (.pdf file preferred) of the ProFirst Certified Body Shop **final invoice** must be submitted with the claim. Preliminary estimates are unacceptable.
- **NOTE:** Claim submissions that do not meet the above requirements will be subject to debit.

REFERENCES

- Warranty Extension: A19-055/ Warranty Extension: Taffeta White Paint
- Warranty Extension: A19-056/ Warranty Extension: Taffeta White Paint (6 Months)
- Warranty Extension: A19-057/ Warranty Extension: White Diamond Pearl Paint
- Warranty Extension: A19-058/ Warranty Extension: White Diamond Pearl Paint (6 Months)
- Warranty Extension: A19-064/ Warranty Extension: White Orchid Pearl or Bellanova White Paint
- Warranty Extension: A19-068/ Warranty Extension: Obsidian Blue Pearl or Fathom Blue Pearl Paint

We appreciate your cooperation. Thank you.

Warranty Operations