



Service Bulletin


Bulletin No.: 19-NA-221

Date: September, 2019

TECHNICAL

Subject: Streaks on Door Glass/Windows

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Camaro	2019	2020			All	All

Involved Region or Country	North America, Russia, Middle East, Israel, Brazil, Chile, Colombia, Paraguay, Peru, Uruguay, Japan, GM Korea Company, Thailand
Condition	<p>Some customers may comment on heavy streaking (1) on the door glass, as shown below, when the windows are operated.</p> <p>Before cleaning:</p>  <p>5409387</p>
Cause	The cause of the condition may be an excessive amount of Rain-X applied to the glass at the vehicle assembly plant, prior to the vehicle being shipped.

Correction

To remove the streaking, use an Isopropyl cleaning solution to clean BOTH sides of the windows.

Mix in a spray bottle:

- 1 cup of Isopropyl (rubbing alcohol)
 - 1 cup warm or distilled water
 - (Optional): Add 1 tablespoon of vinegar
1. Allow the solution to sit for a minute to loosen the dirt/grease.
 2. Wipe the glass with newspaper or a lint free cloth.

After cleaning:



5409510

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086028*	Door Glass Cleaning	0.2 hr

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released September 24, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION