



Service Bulletin

Bulletin No.: 19-NA-111

Date: September, 2019

TECHNICAL

Subject: Ticking/Rattle Noise from Upper B-Pillar Area

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Blazer	2019	2019			All	All

Involved Region or Country	North America, Middle East, Israel and South America
Condition	Some customers may comment on hearing a ticking noise coming from the B-pillar area. – Condition can be on either the driver or passenger side of the vehicle, but is most commonly heard on the driver side.
Cause	This condition may be caused by sheet metal surface to surface contact, between the inner panel and the sheer plate, located behind the upper trim panel on the B-pillar.
Current Information	Engineering is aware of the issue and is currently working on a repair. This bulletin will be updated upon repair validation.

Version	3
Modified	Released May 17, 2019. Revised August 12, 2019 - Updated Service Procedure section and add Parts Information section. Revised September 12, 2019 – Added Current Information section, deleted original Repair, Parts and Warranty content.

Keywords: Rattles, Rattling

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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