



# Service Bulletin


Bulletin No.: 19-NA-207

Date: September, 2019

## INFORMATION

**Subject: Temperature Display Above the Physical Controls Becoming Faded**

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4	2019	2020	-	-	-	-

Involved Region or Country	North America and NA Export vehicles
Condition	 <p style="text-align: right; font-size: small;">5404212</p> <p>Some customers may comment on the temperature display located above the physical controls becoming faded, as shown in the picture above.</p>
Cause	This condition may be caused by the customer touching the display or the graphic icons next to the display.
Correction	The customer should understand that they have to use the chrome toggles to activate the HVAC Faceplate (or the other options ex: ICS). Pressing the display or graphic icons will not activate the HVAC system.

Version	1
Modified	Released September 13, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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