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SUBJECT:

Left Transmission Mount Bracket Fasteners

OVERVIEW:

This bulletin is to emphasize the importance of replacing and torquing the one time use bolts that fasten the left transmission mount bracket to the transmission.

MODELS:

2014 - 2020 (VF) RAM ProMaster

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles equipped with a 3.6L V6 24V VVT Engine (Sales Code ERB) and a 6-Speed Automatic 62TE Transmission (Sales Code DG2).

DISCUSSION:

The fasteners used on the left transmission mount bracket are of single stage type and **cannot** be reused. Once the fasteners are torqued, they must be replaced upon any removal. The torque of the fasteners is of a higher torque than for a similar sized fastener. Refer to the detailed service procedures available in DealerCONNECT/Service Library, for proper bracket torque and to check all other mounting bracket torque specifications. Some fasteners have a torque value higher than most bolts of that size.

CAUTION! Do not reuse fasteners. Reusing fasteners and not installing new fasteners tightened to the proper torque specifications can lead to bracket bolt failure.

POLICY:

Information Only.