

WARRANTY BULLETIN



TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

NO: D-19-19

DATE: August 1, 2019

SUBJECT: Alfa Romeo Recall V84 Tech ID
Exception

FOR: All U.S. Alfa Romeo Dealers
All U.S. Alfa Romeo Business
Centers

PURPOSE:

To announce an **exception** to allow any certified FCA US Dealership Technician to perform the V84 Recall remedy at an Alfa Romeo Dealership.

TIMING:

Effective immediately

ACTION:

FCA US grants permission for any certified FCA US Dealership Technician to perform the V84 Recall Remedy. The claim payment must be processed through the Alfa Romeo Dealership Dealer Code with "None" selected in the Technician ID drop down. The Technician ID and name of the actual technician who performed the V84 Recall remedy **must** be documented on the repair order.

Claim Requirements:

- Select "**None**" in the Technician ID drop down when entering the claim in DealerCONNECT Claim Entry
- Document on the repair order the Technician ID of the actual technician who performed the V84 Recall remedy
- Retain for audit purposes

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

