

GPOP - Issue Review System

Part Number: 6XU012X9A\$

Part Description: WK SRT Driver Floor Mat

Issue Please contact Mark Westemeier at (248) 421-2841

Description: or mark.westemeier@fcagroup.com if the following scenario occurs:

A customer already has the remedied mat PN 6XU012X9A\$ in their vehicle and states they received the mat in the mail from FCA.

Customer needs to either ship the recalled mat back to FCA using the return label and packaging that was provided to them or return the recalled mat to the dealer in order to close out the recall.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.