

## View Message

**Sent on** 10 09 2019 **Expires on** 10 23 2019

**From** Parts and Service Division

**Subject** Request for Info: 2018 Odyssey Instrument Panel Bracket Inspection

### PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors  
From: Technical Research & Support Group  
RE: Request for Info: 2018 Odyssey Instrument Panel Bracket Inspection

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

### Background

American Honda Motor Co., Inc. (AHM) is requesting instrument panel bracket inspections of ALL 2018 Odysseys that fit the criteria listed below.

### Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. The vehicle has been driven for the past 2 winters (2017-2018 & 2018-2019)
2. The vehicle has not been involved in a front collision.

### Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions. If a vehicle qualifies for this inspection, TRS will provide you with the appropriate Warranty information upon completion.

Thank you.