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2019-09-10

DRIVER CAMERA SYSTEM: NO FACE DETECTED FAULT CODE

MODEL

E-Series	Model Description	Production Date	Affected Option Code
G05	X5 Sports Activity Vehicle	From July 1 st , 2018	5AU – Driving Assistant Professional
G07	X7 SAV		
G14	8 Series Convertible		
G15	8 Series Coupe		
G20	3 Series Sedan		

SITUATION

During vehicle diagnosis, fault code 808607 (No face detected) may be stored in the Driver Camera System (DCS) control unit.

Note: This fault may also produce one or both of the following Check Control Messages (CCM) in the instrument cluster or Control Display (CID).

CCM displayed in the Instrument cluster:

- ID 2072 – Interior camera failure
- ID 2073 – Driver has covered the interior camera

CCM displayed in the CID:

- Steering Assistant restricted. You can continue to drive. Steering Assistant restricted, as the Driver Attention Camera has a failure.
- Deactivation is possible via the menu “Driver Attention Camera”. Drive to your authorized BMW service center when the opportunity arise.

CAUSE

Driver Camera System control unit.

CORRECTION

Perform the test plan, then clear fault code and advise the customer accordingly.

PROCEDURE

1. Perform vehicle test.
2. Complete test plan for fault 808607 and follow the recommendations.

Note: Fault code 808607 serves only as information. It is stored if the DCS' field of view is covered briefly, or if the DCS view is obstructed in such a way that facial recognition is not possible from:

- Hands
- Hat
- Scarf
- Steering wheel

3. Inform the customer that the camera field of view must not be covered or blocked.

Always connect a BMW-approved battery charger/power supply (SI [B04 23 10](#)) when performing programming.

WARRANTY INFORMATION

This Service Information bulletin provides technical, diagnostic and/or repair-related information.

Eligible and Covered Work/Repairs

When used to repair a verified defect in materials or workmanship, the applicable repair is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.