

#### SIB 54 09 19

#### 2019-09-11

### RUBBER BUMPER PAD PULLS OFF OF CONVERTIBLE TOP LATCH

E-Series	Model Description	Production Date
G14	8 Series Convertible	Produced until January, 2020
G29	Z4 Roadster	Produced until January, 2020

### **SITUATION**





Rubber bumper pads (circled) are normally attached to the latch on the convertible top. Under certain circumstances, one or both pads stick to the corresponding latch plate above the windshield, pulling away from the latch. This can also cause a check control message 270 stating that the soft top is not locked.

### **CAUSE**

The mating surface of the bumper pad is too smooth, so that it can possibly stick to the latch plate above the windscreen panel.

#### CORRECTION

Scuff the mating surfaces of the bumper pads and reinstall. No adhesive is necessary.

#### **PROCEDURE**

1. Are the rubber bumper pads damaged or missing completely?

**Yes:** Order the necessary rubber bumper pads (1 or 2) using ETK and continue to step 2. Parts are available separately from the latch mechanism.

**No**: Continue to step 2, the rubber bumper pads will be reused.

2. Scuff the surface (1) of both bumper pads using 60 grit sandpaper.

Note: If only 1 bumper pad has detached, the other bumper pad should be scuffed to prevent required repairs in the future.



- 3. Remove the windshield panel trim following repair instructions **REP 54 34 127 "Removing and installing/replacing the windshield panel trim".**
- 4. Reinstall the bumper pad(s) following repair instructions **54 31 063 "Removing and installing/replacing stop pad fastener".**

## **PARTS INFORMATION**

Part Number:	Description:	Quantity:
Refer to ETK	Rubber buffer	Up to 2 as necessary

# **WARRANTY INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5431054100	Edge protection/seal, windshield panel, roof frame (convertible, roadster) poorly adjusted	
Labor Operation	Description		Labor Allowance
54 34 127	Removing and installing/replacing the windshield panel trim (Main work)		Refer to AIR
Or:	,		
54 34 627	Removing and installing/replacing the windshield panel trim (Plus work)		Refer to AIR
And:	,		
54 00 001	Work time to s	cuff and reinstall both stop pads	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 54 34 627 instead of 54 34 127.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 54 00 001 is not considered a Main labor operation. Also, since the work time FRU allowance to be claimed is specified, a separate punch time is not required. However; it still requires an explanation on the repair order and in the claim comments section.