

2019-09-17

E-Series	Model Description
F10	5 Series Sedan

#### **SITUATION**

There is a hissing or wind noise present from the front area of the vehicle at speeds above 60 mph.



Note: This service information bulletin provides diagnostic information which was contained within an

NED test plan that has been removed.

#### **CAUSE**

- · Improper hood adjustment
- · Visible damage or deformity of the A-Pillar door seal

The following are 2 known areas that may cause this noise:



- Visible damage or deformity of the A-Pillar door seal (shown)
- Improper hood adjustment

## **CORRECTION**

Depending on the root cause:

- 1. Properly adjust hood
- Replace the A-pillar door seal

## **PROCEDURE**

Depending on the root cause:

- 1. Adjust hood following ISTA repair instructions REP 41 61 014 "Adjusting engine compartment lid".
- 2. Replace the deformed or damaged A-Pillar door seam seal.

#### PARTS INFORMATION

This service information bulletin only serves as a diagnostic resource, outlining 2 areas known to cause a hissing sound or wind noise.

## **WARRANTY INFORMATION**

This Service Information bulletin provides technical, diagnostic and repair-related information.

# **Eligible and Covered Work/Repairs**

When used to repair a verified defect in materials or workmanship (excluding issues caused by previous body repairs), the repair procedure information provided in this bulletin is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please following the established and applicable warranty policy and procedures (Labor/Part/Sublet – bulk materials excluding refrigerant) that apply to the repair being performed.

Refer to AIR for the corresponding defect code, flat rate labor operations (including diagnosis) and the flat rate unit (FRU) allowances.