

Front Emergency Towing Eyelet Removal During PDS

Service Category General

Section Pre-Delivery Service

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2019 - 2020	RAV4, RAV4 HV	

REVISION NOTICE

September 24, 2019 Rev1:

- Applicability has been updated to include 2020 model year RAV4 and RAV4 HV vehicles. Any previous printed versions of this bulletin should be discarded.

Introduction

Some 2019 – 2020 model year RAV4 and RAV4 HV vehicles shipped from Japan may have front emergency towing eyelets installed to aid in transportation.

Remove the emergency towing eyelets during Pre-Delivery Service (PDS) using the following procedure.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Front Emergency Towing Eyelet Removal During PDS

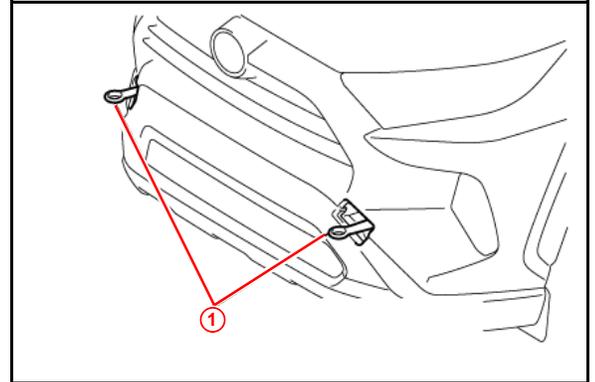
Removal and Installation Procedure

1. Remove the front emergency towing eyelets from the front bumper by turning them counterclockwise.

NOTE

If it is difficult to loosen the front emergency towing eyelet, use a steel bar.

Figure 1.



1	Front Emergency Towing Eyelet
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2. Place one of the removed emergency towing eyelets into the luggage tray in the luggage compartment.

NOTE

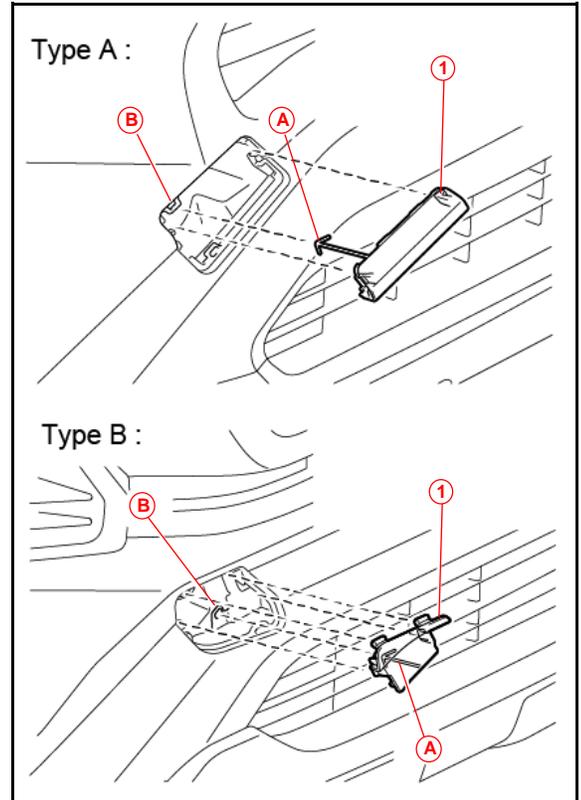
Dispose of the other removed emergency towing eyelet.

Front Emergency Towing Eyelet Removal During PDS

Removal and Installation Procedure (continued)

3. Install the front emergency towing eyelet hole covers, which are stored in the glove compartment, onto the front bumper.
 - A. Insert the arrow-shaped part of the emergency towing eyelet hole cover "A" into the eyelet hole "B" as shown.
 - B. Install the front emergency towing eyelet hole cover to the hole of the front bumper.

Figure 2.



1	Front Emergency Towing Eyelet Hole Cover
A	Arrow-shaped Part
B	Eyelet Hole