



Solution K60000804

Friday, October 4, 2019 5:55:57 PM CEST

**** SOLUTION ****

Title [Volvo Chassis - VNL Models](#) - HVAC: No Heat From The Vents, Blower Motor Working Properly - [Model Year 2018 and Newer](#)

Volvo Models

[Volvo Model](#) VN , VNL

**** SOLUTION ****

Cause For certain VNL model vehicles produced for model year 2018 and newer, the HVAC may start blowing cold air at random times.

Solution **DO NOT REPLACE ANY PARTS ON VEHICLES AFFECTED BY THIS ISSUE.**

This is a known issue and the root cause is currently under investigation.

At this time, if a vehicle is displaying the above symptoms:

- Cycle the temperature from hot to cold three (3) times. This will correct the temperature calibration and restore the proper temperature.
- Customers should be advised to perform the above if the issue reoccurs.

This solution will be updated as more information becomes available.

Solution visibility [Dealer distribution](#)

Function(s)/component(s) affected

Function affected heating

Function Group

Function Group 871 control , 873 heating unit

Customer effect

Main customer effect temperature , efficiency/abnormal behavior

Conditions

Frequency of occurrence of problem random

Administration

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Dealer ID UT0783V

Last modified by RU4469V

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