

## Latest Vehicle Concern Fixes



Radiator Drain Plug Cracked	2019/2020 Range Rover and Range Rover Sport
<p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• There is a coolant leak from the front of the vehicle.</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• The leak is identified as coming from the radiator drain plug.</li><li>• When manipulated, the drain plug breaks on vehicles with low TIS or Mileage.</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• Should this be experienced, replace the radiator as required with no lower level repair available at this time.</li><li>• Raise an EPQR and hold the radiator and the broken piece of the drain plug for return.</li><li>• Include a name, phone number, and email address in the EPQR for someone at the retailer who can serve as the point of contact for the shipping company to collect the original parts.</li></ul>	

