

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74550 - Discovery L462 Tailgate low profile / won't open

Models : Discovery / L462 (SALRG2RV9K2400488 -
SALRU2RV5L2417475)

Engineer Pliešovský Rastislav

Name :

Last 25 SEP 2019 06:50:30

Modified :

Category : Body

Symptom : 111000 Body Panel(s)/Unibody

Content :

Issue:

Customer may report the rear tailgate appears low or won't open.

Cause:

Tailgate Hinges mis-aligned (see examples in attachment)

Action:

If reported, follow the procedure below:

- 1.Untight the Tailgate hinges screws, the hinges will re-align to a horizontal position
- 2.Tighten the hinge screws to 35Nm ensuring the hinges remain aligned.
- 3.Adjust Tailgate as per Topix procedure (see Topix: section 501-03:Body Closures - Tailgate Alignment)

This is a temporary communication whilst Topix is updated.

File : [Twisted hinges.jpg](#)