

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74540 - Outer left hand front door finisher damaged 20MY only

Models : Range Rover Sport /
L494

Engineer Richard Attwood

Name :

Last 05 SEP 2019 12:33:31

Modified :

Category : Body

Symptom : 111000 Body Panel(s)/Unibody

Content : **Issue:** Left Hand Front (LHF) outer door frame finisher damaged at lower inner door frame face, please view attachment.

Cause: Currently under analysis.

Action: Where there is a requirement to replace the LHF outer door frame finisher due to a damaged appearance, please carry out the following service procedure:

1. Remove damaged finisher with reference to TOPIx Workshop Manual.
2. With reference to the attachment carefully bend the lower flange 'A' so that it is in line with flange B in a vertical plane, taking care not to damage any paintwork. Do not adjust the position of flange 'B'.
3. Replace the finisher with reference to TOPIx Workshop Manual.

Note: The procedure described in step 2 should only be carried out on vehicles where the outer door finisher is damaged at the lower inner face of the left hand front door. If the finisher is damaged in any other area, replace the finisher only.

Note: Land Rover will publish a Technical Service Bulletin shortly on TOPIx detailing a new Service Repair Operation code and further graphics for the repair procedure, in the meantime please follow this SSM as a guide to the necessary repair. Please ensure the flanges

are aligned before a replacement trim is fitted as the concern is likely to re-appear.

File : [L494 LHF B Post finisher window frame.pdf](#)