

Macan (95B) Difficulty Installing Onboard Owner's Manual into PCM

Vehicles Affected

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Macan	2020	95B	N/A	N/A

Revision History

Revision	Release Date	Changes
0	September 23, 2019	Original document

Condition

When installing the onboard owner's manual in the PCM, the following message may appear on the tester screen:

"Version of the Owner's Manual to be installed is not the latest version" (See figure 1.)

This message is not reliable, but it does indicate an issue.

Service Information

Ignore the message and click "F12 (>>) Next" once. Wait for the owner's manual to load. This may take up to one hour. There will be no confirmation that the upload completed successfully.

Check that the owner's manual installed successfully and functions properly by accessing it in the PCM.

If you exit the process before completion, the PCM may remain in 'red engineering' mode (See figure 2.). To exit this mode, use the rotary knob (not the touchscreen).

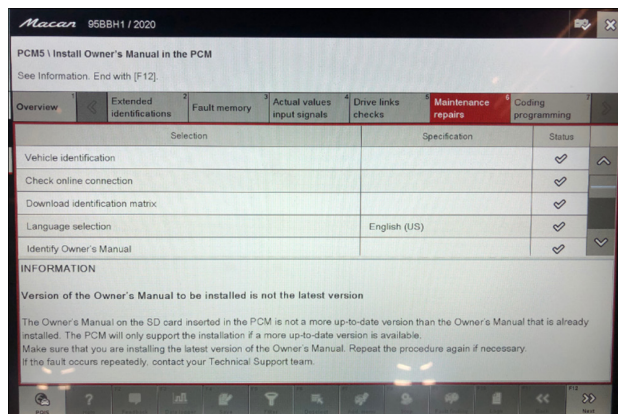


Figure 1

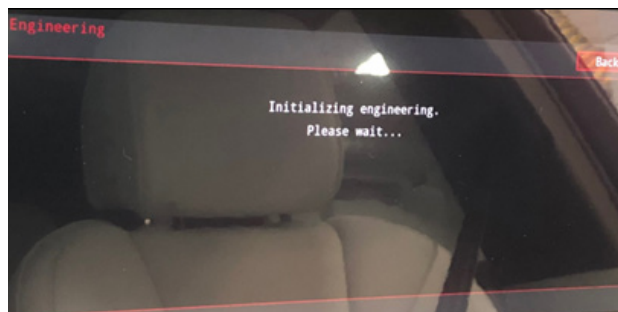


Figure 2

Advanced Technical Information

Bulletin #: 1905

Part ID: 91203

9

Warranty

As always, be sure to document the repair completely in PQIS. For this repair, please code the "cause" as follows:

Cause location: 91203 Car radio display
Cause symptom: 1616 Function performed too slowly

Use the following troubleshooting labor operation: 91236699

Search Items

Digital Owner's Manual; PCM 5; delivery

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.
