



ASTON MARTIN

CUSTOMER VEHICLE HANDOVER CHECKLIST AND CONFIRMATION

(One copy for the Customer and one for the Dealer)

We aim to deliver the very best handover experience possible to every Customer. As a minimum, the Aston Martin team will make sure that they explain the following items to you as part of this process. If you have any queries or concerns with the items below, please ask questions.

Confirm that you are satisfied with the explanations and demonstrations of the following key features:

VISUAL INSPECTION

DYNAMIC DRIVE

EXTERIOR AND UNDER BONNET

- Fuel cap location and emergency fuel flap release
- Oil filler location, capacities and level check
- Boot and bonnet release
- Puncture process and use of mobility kit
- Confirmation of optional extras

INTERIOR FEATURES

- Seat operation and steering wheel adjustment
- Seat belts and supplementary restraints
- Interior and exterior lighting
- Windscreen wipers and headlamp washer operation
- Parking brake
- Cruise control
- Clock, trip odometer and oil pressure functions
- Alarm switch, fuel cap release button
- Mirrors and window isolator
- Screen defroster
- Heating system, ventilation and air conditioning
- Battery and charge points

IGNITION ON FEATURES AND DRIVE

- Ignition and starting procedure
- Operating the satellite navigation system
- Operating the convertible roof (if applicable)
- Demonstrate in-car entertainment and Bluetooth
- Operation of Tyre Pressure Monitoring System (TPMS)
- Clutch bedding-in process
- Brake bedding-in process

Confirm that the Aston Martin team have given you the following information during the handover:

- Customer pack, which includes all relevant documents
- Business cards for the Dealer Principal and the Service Manager
- Owner's Guide and tracker documents
- Glass ECU key(s) and Key box (if applicable)
- Confirmation of optional extras
- Contact preferences updated in 'Synergy'
- Explanation of AM Magazine and newsletter
- Introduction to 'Art of Living'
- Introduction to the Aston Martin Owners Club (if applicable)
- Explanation of the changes to the AM Warranty on Satin Paint
- Explanation of 5 year Free Service Plan (UK, EU and ME)
- Explanation of Extended Warranty Options
- Advice on correct cleaning products to be used (especially wheels/brakes)

Arrange a date and time for a follow-up call or visit to answer any subsequent questions that may arise.

Date, time and preferred method of contact:

Any outstanding items to resolve:

I am satisfied with the handover and preparation of the vehicle. I am also satisfied that the Aston Martin team explained all the above points and answered all of my questions.

Customer
Signature: _____

Date: _____