



## SERVICE BULLETIN

Classification:

RS19-006

Reference:

NTB19-069

Date:

September 5, 2019

### TAKATA DRIVERS AIR BAG MODULE REPLACEMENT COLLECTION INITIATIVE

**CAMPAIGN ID #:**

PC711

**APPLIED VEHICLES:**

2013 – 2015 Armada (TA60)

2012, 2014 – 2017 NV Van (F80)

2013 – 2015 Titan (A60)

**Check Service COMM or Dealer Business Systems (DBS)  
National Service History to confirm campaign eligibility.**

### INTRODUCTION

Nissan is conducting this Takata Inflator Field Quality Parts Collection Initiative to replace the driver's air bag module. This service will be performed at no charge to the customer for parts or labor. As part of this initiative, a complementary engine oil and filter change may be performed.

### IDENTIFICATION NUMBER

For this initiative, Nissan has assigned identification number PC711. The correct number must appear on all communications and documentation of any nature dealing with this initiative.

### DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within the range of this initiative that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## REQUIRED SPECIAL TOOL

### Quick Scan Tool (J-52352)

- Each dealer has been shipped one Quick Scan Tool (J-52352).
- Additional tools can be obtained from Tech•Mate at 1-800-662-2001.



Figure 1

## SERVICE PROCEDURE

### NOTICE

Follow all cautions, warnings, and notices in the ESM when working on or near the SRS, such as an air bag.

Handle interior trim carefully to avoid damage. Work with clean hands and clean tools to avoid dirt and stains. Use protective covers as needed.

**IMPORTANT:** For this service action, the process for returning the air bag module has changed. A warranty part collection tag will be generated automatically after the warranty claim is paid. Follow the instructions on the warranty part return tag to send the old air bag module to Nissan. If the part is not returned, the warranty claim will be debited back to the dealer.

1. Write down the radio settings.

Presets	1	2	3	4	5	6
AM						
FM 1						
FM 2						
SAT 1						
SAT 2						
Bass	Treble		Balance	Fade	Speed Sen. Vol.	

2. Turn the ignition OFF.
3. Disconnect both battery cables, negative cable first.
4. Wait at least 3 minutes.

5. Register the new air bag module serial number as follows:

- The new module is listed in the **PARTS INFORMATION** on the last page.

- a. Attach the quick scan tool (J-52352) to your CONSULT PC USB port.



Figure 2

- b. On the left side of the ASIST main menu, select **Tech Support Info**, then **Inventory Vehicle Actions**.

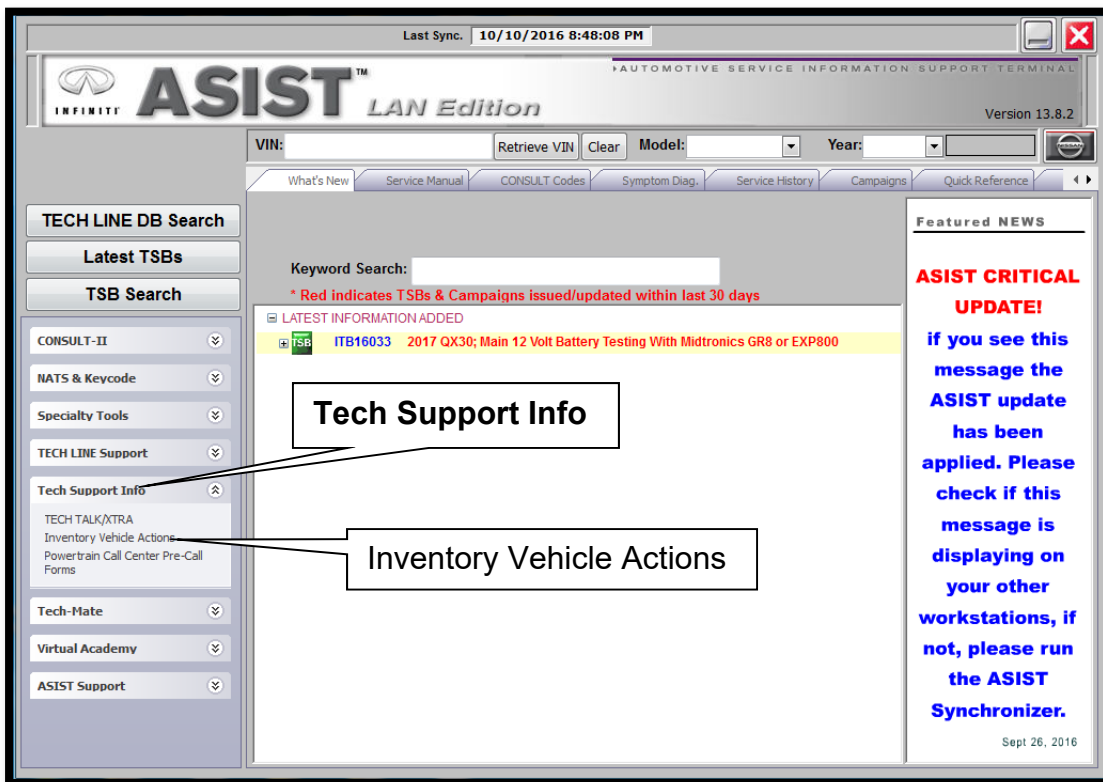


Figure 3



- c. Select **CLICK HERE** (Air bag to VIN Registration).



Figure 4

- d. Use the quick scan tool to scan the bar code Vehicle Identification Number (VIN) on the B-pillar label.

- Wipe any dirt/debris from the bar code before scanning.

**HINT:**

- Some labels may not scan quickly.
- Hold the scan tool approximately 6 inches away from the label.
- Hold the trigger down until the label is read (this may take several seconds).
- The VIN will automatically populate (see Figure 6 on page 6).
- If needed, the VIN can be entered manually.



Figure 5

**Airbag to VIN Registration**

11/28/2016 1:36:32 PM

**Please enter/scan the VIN and Airbag Inflator Serial Number**

**Dealer Code**           •••••

**Key Number**         ••••

**VIN**                   

**Airbag Serial Number**  **Submit**

Select **Submit** after both fields are populated.

Figure 6

- e. Use the quick scan tool to scan the bar code (serial number) on the new air bag module.

- The serial number will automatically populate (see Figure 6).

**HINT:** If needed, the serial number can be entered manually.

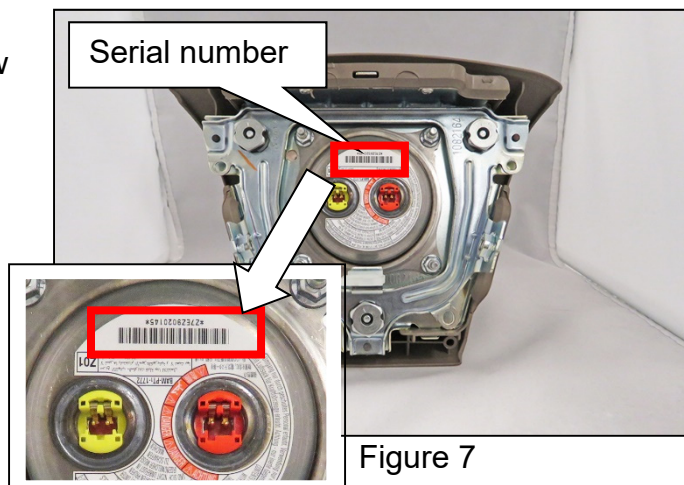


Figure 7

- f. Select **Submit** on the ASIST screen (see Figure 6).

6. Remove the driver's air bag module (module) from the vehicle.
  - Refer to the ESM, section **RESTRAINTS - SRS AIR BAG - REMOVAL AND INSTALLATION - DRIVER AIR BAG MODULE**, for module removal information.

### **NOTICE**

Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a Supplemental Restraint System (SRS), such as an air bag.

Handle interior trim carefully to avoid damage. Work with clean hands and clean tools to avoid dirt and stains. Use protective covers as needed.

### **Install New Module back into Vehicle**

7. Install the new module into the vehicle in reverse order of removal.
  - Refer to the ESM, section **RESTRAINTS - SRS AIR BAG - REMOVAL AND INSTALLATION - DRIVER AIR BAG MODULE**, for module installation information.
  - Make sure to use the new "one time use" module mounting bolts included with the air bag module.
8. Reconnect both battery cables, positive cable first.
9. Perform the required procedures after battery disconnection.
  - Refer to the ESM, section **GENERAL INFORMATION - GENERAL INFORMATION - BASIC INSPECTION - INSPECTION AND ADJUSTMENT - ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL**.
10. Turn the ignition from OFF to ON and observe the air bag warning light:
  - The light should illuminate for 7 seconds and then go out.

### **NOTICE**

If the Air Bag Warning light does not operate as described above there may be an issue not covered by this service action. Refer to ASIST and the appropriate Service Manual for additional diagnostic and repair information.

11. **Using the standard warranty parts return process, return the removed (old / non-deployed) module in the box that the new module arrived in.**

## PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
MODULE ASSY - AIR BAG, DRIVER	(1)	1
Oil filter	15208-9E01A	1 (if needed)
Washer drain	11026-JA00A	1 (if needed)
Engine oil	999PK05W30NN - GENUINE NISSAN 5W30 <b>OR</b> 999PK05W30M1 - MOBIL 1 5W30 API SN	7 (if needed)

- (1) Reference the electronic parts catalog (EPC) and look up the vehicle specific driver's air bag module part number by the VIN.

## CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC711	Replace drivers air bag module	PC7110	0.5 hrs.
	Replace drivers air bag module AND change engine oil and filter	PC7111	0.8 hrs.

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
September 5, 2019	NTB19-069	Original bulletin published

