

SERVICE CAMPAIGN BULLETIN

Classification:

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Date:

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September 5, 2019

# VOLUNTARY SERVICE CAMPAIGN 2017-2018 ROGUE, ROGUE HYBRID, AND ROGUE SPORT; ICC/ADAS AND LASER/RADAR REPROGRAMMING

This bulletin has been amended. See AMENDMENT HISTORY on the last page. Please discard previous versions of this bulletin.

CAMPAIGN ID #: P9327

**APPLIED VEHICLES:** 

2017-2018 Rogue (T32) 2017-2018 Rogue Hybrid (T32) 2017-2018 Rogue Sport (J11)

## Check Service COMM or Dealer Business Systems (DBS) National Service History to confirm campaign eligibility.

# INTRODUCTION

Nissan is conducting this voluntary service campaign on certain specific model year 2017-2018 Rogue, Rogue Hybrid, and Rogue Sport vehicles to reprogram the Laser/Radar and/or ICC/ADAS control units. This service will be performed at no charge to the customer for parts or labor.

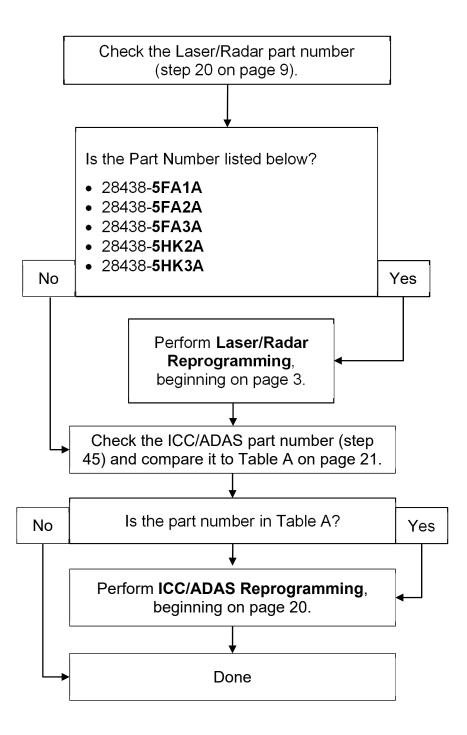
## **IDENTIFICATION NUMBER**

Nissan has assigned identification number P9327 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

## DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. HINT: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.



**HINT:** If reprogramming is not performed, refer to the Electronic Service Manual (ESM) for further diagnostic information.

# SERVICE PROCEDURE

# Laser/Radar Reprogramming

#### **IMPORTANT:** Before starting, make sure:

- ASIST on the CONSULT PC has been synchronized (updated) to the current date.
- All CONSULT-III plus (C-III plus) software updates (if any) have been installed.
- The CONSULT PC is connected to the Internet via a cable or Wi-Fi.
  - Later in the procedure you will be required to enter your User Name and Password.
  - > The CONSULT PC must be connected to the Internet.
  - If you do not know your User Name and Password, contact your Service Manager.
- A screen print for Warranty documentation can be done from the CONSULT PC during this process while still connected to the vehicle.
- No Diagnostic Trouble Codes (DTCs) are stored.
  - > Use C-III plus to perform Self Diagnosis for all systems.
  - If there are any DTCs: Diagnose, perform repairs, and erase DTCs before continuing.
- 1. Connect the plus Vehicle Interface (plus VI) to the vehicle.
  - Make sure to use the correct VI for C-III plus (plus VI).

# NOTICE

**Make** sure the plus VI is securely connected. If the plus VI connection is loose during reprogramming, the process will be interrupted and the **control unit may be damaged**.

2. Connect the AC Adapter to the CONSULT PC.

# NOTICE

Be sure to connect the AC Adapter. If the CONSULT PC battery voltage drops during reprogramming, the process will be interrupted and the **control unit may be damaged**.

- 3. Connect a battery maintainer or smart charger set to reflash mode or a similar setting. If the vehicle's battery voltage drops <u>below 12.0V or rises above 15.5V</u> during reprogramming, the Laser/Radar control unit may be damaged.
- 4. Turn OFF all external Bluetooth<sup>®</sup> devices (e.g., cell phones, printers, etc.) within range of the CONSULT PC and the VI.

# NOTICE

Make sure to turn OFF all external Bluetooth<sup>®</sup> devices. If Bluetooth<sup>®</sup> signal waves are within range of the CONSULT PC and the plus VI during reprogramming, reprogramming may be interrupted and the **control unit may be damaged**.

- 5. Turn the ignition ON with the engine OFF.
  - The engine must not start or run during the reprogramming procedure.
- 6. Turn OFF all vehicle electrical loads such as exterior lights, interior lights, HVAC, blower, rear defogger, audio, NAVI, seat heater, steering wheel heater, etc.
- 7. Turn ON the CONSULT PC.
- 8. Start C-III plus.

- 9. Wait for the plus VI to be recognized.
  - The serial number will display when the plus VI is recognized.

	e Back	Нопто	Print Screen	Screen Capture	Mem.romort. Mode	Recorded Data	() Help	11.8V VI		• 📃 🔀	
	Connee	ction Sta	itus			5	Diagnosis Menu				
		Serial I	lo.	Status			Diagnosis (One System)				
Plus VI is recognized	VI	VI 2300727		Normal Mode/Wireless connection			Diagnosis (All Systems)				
	м						So Re/p	rogrammin	g, Config	guration	
	00		ct VI/MI				Immo	obilizer			
		tion Setti Sub mode		ABC Language Setting		9	d Main	tenance			
	37	VDR									

Figure 1

10. Select Re/programming, Configuration.

Serial No.	Status	E Diagnosis (One System)					
		Diagnosis (One System)					
VI 2300727	Normal Mode/Wireless	Diagnosis (All Systems)					
MI -	No connection	Re/programming, Configuration					
Select VI/N	11	Immobilizer					
Sub mode	ABC Language Setting	Maintenance					

Figure 2

- 11. Use arrows (if needed) to view and read all precautions.
- 12. Check the box confirming the precautions have been read.
- 13. Select Next.

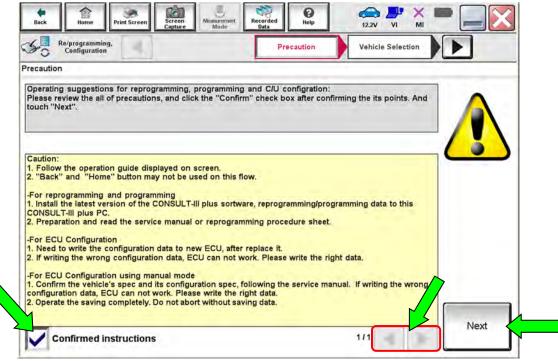


Figure 3

14. Select Automatic Selection(VIN).

SC Re/programmi Configuratio	ng,	Prepaulion	Vehicle Selection	Vehicle Confirmati	on 🕨
Automatic S	election(VIN)	Manual Selec	tion(Vehicle Name)		
Vehicle Name :		0	1	Model Year :	Sales Chann
-MURANO Camp:P8201	JUKE	QUEST			NISS
350Z	LEAF	ROGUE			INFIN
370Z	MAXIMA	SENTRA			
370Z Convertible	MURANO	-			
ALTIMA	MURANO Cross Cabriolet		Example		
ALTIMA Hybrid	NISSAN GT-R	VERS	1		
ARMADA	NV	VERSA Sedan			
CUBE	PATHFINDER	XTERRA			CLE
FRONTIER	PATHFINDER	X-TRAIL	1		

Figure 4

- 15. Make sure **VIN or Chassis #** matches the vehicle's VIN.
- 16. If the correct VIN is displayed, select **Confirm**.

VIN or Chassis #	XXXXXXXXXXX XXXXXX	1
Vehicle Name :	ROGUE	
Model Year	2018	
	1/1	J

Figure 5

17. Select Confirm.

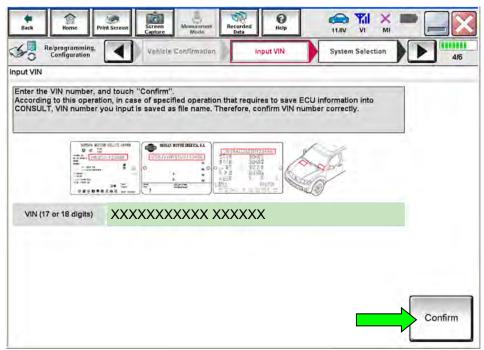


Figure 6

# 18. Select LASER/RADAR.

n Selection		
h "system". se ECU you want to operate is not lis	sted below, the vehicle or model year might be	selected wrong.
ENGINE	EPS/DAST 3	LASER/RADAR
	<b>├</b>	✓
MULTI AV	ABS	AUTO DRIVE POS.
3ch CAN GATEWAY	IPDM E/R	BCM
JUIL CAN GATEWAT	<u>↓                                    </u>	
		LANE CAMERA
6ch CAN GATEWAY	AIR PRESSURE MONITOR	
	AIR PRESSURE MONITOR	ADAPTIVE LIGHT

Figure 7

# 19. Select Reprogramming.

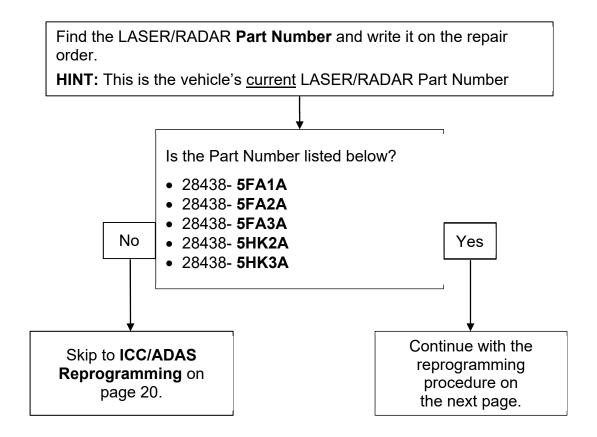
Operation Selection		
Touch "Operation". In case over write current ECU, touch In case replacement of ECU, select an		
REPROGRAMMING		
	In case you want to reprogramming ECU	, touch "Reprogramming".
Reprogramming		
Reprogramming Replacement OF ECU Programming (Blank ECU)		
Replacement OF ECU	After ECU Replacement	Touch "Before ECU Replacement", Operation log with part number is save to CONSULT.
Replacement OF ECU Programming (Blank ECU) Before ECU	After ECU Replacement	Operation log with part number is save

Figure 8

20. When you get to the screen shown in Figure 9, confirm that a reprogram is available with the flow chart below.

Re/programming, Configuration	Operation Selection Save ECU Data	7/7
ave ECU Data		
	og and the current part number as listed below to CONSULT. t operation by selecting suitable operation log. Operation log is erased shed.	
File Label	XXXXXXXXXXX XXXXXX	
Operation	REPROGRAMMING	
	LASER/RADAR	
System	EAGENMADAN	
	284385iXXXXX	Current LASER/RADAR P/N
Part Number		Current LASER/RADAR P/N
System Part Number Vehicle VIN	284385iXXXXX	Current LASER/RADAR P/N

Figure 9



#### 21. Select Save.

Re/programming, Configuration	Screen Measurement Recorded Help ERT 11.9V VI MI Operation Selection Save ECU Data	7/7
ave ECU Data		
	og and the current part number as listed below to CONSULT. t operation by selecting suitable operation log. Operation log is erased shed.	
File Label	XXXXXXXXXXXX XXXXXX	
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
Operation		-
Operation System	REPROGRAMMING	
Operation System Part Number	REPROGRAMMING LASER/RADAR	
File Label Operation System Part Number Vehicle VIN	REPROGRAMMING LASER/RADAR 284385 XXXXX	

Figure 10

- 22. Use arrows (if needed) to view and read all precautions.
- 23. Check the box confirming the precautions have been read.
- 24. Select Next.

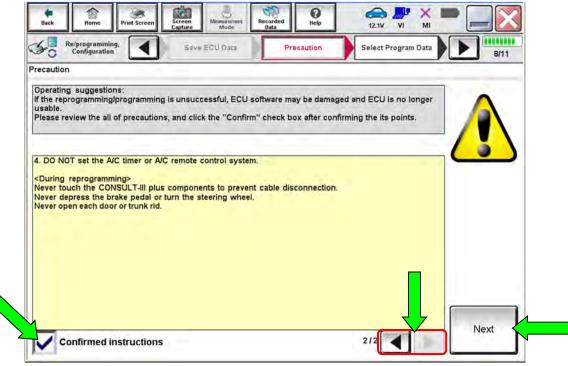


Figure 11

25. Read the **Current Part Number** and **Part Number After Reprogramming**. They should be different.

# 26. Select Next.

n) one data is available for this and confirm the vehicle BXXXXX BXXXXX BXXXXX
and confirm the vehicle
should be
UE T32
xxxxxxxx
R/RADAR
Re-selec
0min Next
e)

Figure 12

# HINT:

- In some cases, more than one new P/N for reprogramming is available.
  - > If more than one new P/N is available, the screen in Figure 13 displays.
  - Select and use the reprogramming option that does <u>not</u> have the message "Caution! Use ONLY with NTBXX-XXX".
- If you get this screen and it is <u>blank</u> (no reprogramming listed), it means there is no reprogramming available for the Laser/Radar control unit in this vehicle. Proceed to **ICC/ADAS Reprogramming** on page 20.

sack Horne Print S	Screen Screen Messarenet Bat		-
Re/programming, Configuration	Precaution S	elect Program Data Confirm Vehicle Condition	9/
ect Program Data			
	g/programming data listed below. ning data is listed below, confirm the cONSULT. LASER/RADAR	vehicle selection, VIN and	
Current Part Number	Part Number After Repro/progr	amming Other Information	
x000000-x000000 x000000-x000000	x000000-x000000x	x0000000000000000000000000000000000000	
		010	Next

Figure 13

- 27. Make sure **OK** is highlighted **green** (battery voltage must be between **12.0 and 15.5 Volts**).
- 28. Select Next.

**IMPORTANT:** Battery voltage must stay between **12.0 and 15.5 Volts** during reprogramming or reprogramming may be interrupted and the control unit may be damaged.

Back	Home Re/programm Configurat	Print Sc		Screen Capture Select	Monte Program Data	Recorded Data	Help Infirm Vehic Condition	:le	12.6V		Mi	1	10/
firm V	ehicle Con	-		-		-			_		Man	it or	
erate	according	to the follo	owing p	rocedure	es.								battery here
1.0													
Rem	ove the ter	ninal caps	of batte	ry, and co	onnect batter	v charger to	battery						
Rem	ove the ter	ninal caps	of batte	ry, and co	onnect batter	y charger to	battery.						
Rem	ove the ter	ninal caps	of batte	ry, and co	onnect batter	y charger to	battery.						
Rem	ove the ter	ninal caps	of batte	ry, and co	onnect batter	y charger to	battery						
Adju	st the batte	y charger	output	to that the	onnect batter e vehicle batt on the top-ri	tery voltage	is between	12.0V and		No.		X1	
Adju	st the batte	y charger	output	to that the	e vehicle bat	tery voltage	is between	12.0V and				- KI-	
Adju	st the batte	y charger	output	to that the	e vehicle bat	tery voltage	is between	12.0V and	A TRACE			N.	
Adju 13.51	st the batte V. The vehic	y charger le battery	output s voltage	to that the	e vehicle bat	tery voltage	is between	12.0V and	Salar A			AL.	
Adju 13.51	st the batte	y charger le battery	output s voltage	to that the	e vehicle bat	tery voltage	is between	12.0V and	Salar A		<b>N</b>	- AL	
Adju 13.51	st the batte V. The vehic	y charger le battery	output s voltage	to that the	e vehicle bat	tery voltage	is between	12.0V and	C. SALAN			TA L	
Adju 13.51	st the batte V. The vehic	y charger le battery	output s voltage	to that the	e vehicle bat	tery voltage	is between	12.0V and	Salar A		1	TA L	Next

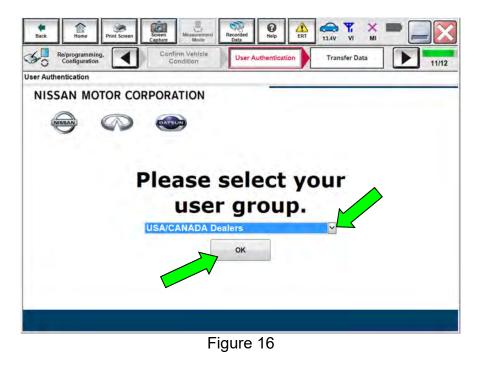
Figure 14

29. Confirm all Judgment items are **OK**, then select **Start**.

					1
rm Vehicle Condition firm the vehicle condition as n, confirm that judgment for a of range, reprogramming or pi	Il items indicat	te OK, and touch "	ndition correctly. Start". In case the veh		or batter age here
Monitor Item	Value	Unit	Judgment	Condition	
BATTERY VOLTAGE	13.6	v	ок		
IGNITION SW	On			On	
BATTERY VOLT	13	EXAM	PLE	>=10.48	
LOAD SIGNAL	Off			Off	
ENG SPEED	0	rpm	ок	0	
HEATER FAN SW	Off		ок	Off	

## 30. Select USA/CANADA Dealers.

31. Select OK.



# HINT:

- The above screen may not display if the CONSULT PC has remained ON since the last reprogramming.
- If the CONSULT PC is not connected to the Internet, the screen in Figure 17 will display.

1/ 70.40		O-material Instant
Offline operation screen	And the state of t	and the second s
Offline menu		
Touch the required operation.		
Internet connection	Connect to the internet.	
Manual input	Enter manually.	
Home	Back to Home screen.	

Figure 17

HINT: In the next steps, the reprogramming process will begin when **Submit** is selected.

# 32. Enter your **Username** and **Password**.

- The CONSULT PC must be connected to the Internet via cable or Wi-Fi.
- If you do not know your User Name and Password, contact your Service Manager.

#### 33. Select Submit.

10.00144.21				Juica
Back Rome Print Screen	Screen Capture	Help ERT	14.7V VI MI	-
Re/programming, Configuration	Confirm Vehicle Condition	Authentication	Transfer Data	11/12
er Authentication				
S RECORDANCE				
Daimler WS				
11	Please enter your UserID below.			
	Username:			
	Password: Password			
	Submit			
Restart Login				SecureAuth
		40		

Figure 18

34. Wait for both progress bars to complete.

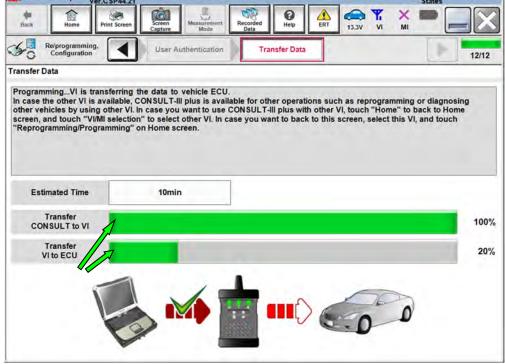
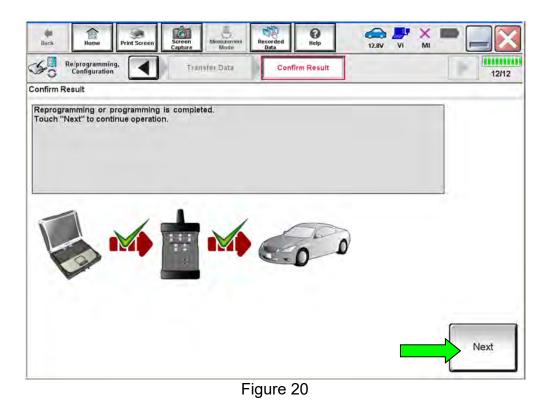


Figure 19

- 35. When the screen in Figure 20 displays, the reprogramming is complete.
   HINT: If the screen in Figure 20 does <u>not</u> display (indicating that reprogramming did <u>not</u> complete), refer to Laser/Radar Recovery on the next page.
- 36. Disconnect the battery maintainer or smart charger from the vehicle.

## 37. Select Next.



**HINT:** Additional steps/operations are required before C-III plus will provide the final reprogramming confirmation report. Continue with the reprogramming procedure on page 18.

#### Laser/Radar Recovery

# Do not disconnect plus VI or shut down Consult III plus if reprogramming does not complete.

If reprogramming does <u>not</u> complete and the "!?" icon displays as shown in Figure 21:

- Check battery voltage (12.0 15.5 V).
- Ignition is ON, engine OFF.
- External Bluetooth<sup>®</sup> devices are OFF.
- All electrical loads are OFF.
- Select <u>retry</u> and follow the on screen instructions.
- <u>"Retry" may not go through on</u> <u>first attempt and can be selected</u> <u>more than once</u>.

CONSULT II pue Ver	WN	Unitiples		Dounter Jacon
Ball Hano Plint Scient	Scient Mode	Magandar Hoto	12.3V VI MI	
So responsantig.	)	Certim Resol		13/13
Confirm Result		-		
Reprogramming or programming operation on two ECU. Touch "Reny" to retry reprogram		but you can retry reprog	programming	R
Part number after Reprograngementing		28482-0000	X	
Part number before Reprog/programming		28482-XXXX	CX.	
Vehicle		QASHQAI		1
VIN				
System		вси		
Dete		26/07/2011 16 3	90.00	Reby
Error Gode				
Comment				Print

Figure 21

If reprogramming does <u>not</u> complete and the "X" icon displays as shown in Figure 22:

- Check battery voltage (12.0 15.5 V).
- CONSULT A/C adapter is plugged in.
- Ignition is ON, engine OFF.
- Transmission is in Park.
- All C-III plus / VI cables are securely connected.
- All C-III plus updates are installed.
- Select <u>Home</u>, and restart the reprogram procedure from the beginning.

CONSULT-IL BUS	VIN Vehicle : CABHQA	County Jacan
A Pitt Screw	Alers spener Alers	🚓 🔊 💥 🖿 🔚 🔀
C confidetion	Configuration	99
Confirm Result		
with procedure.	h NGULT version, IGN/Power which position I once, and start the reprogramming again	shill position and etc
Part number after Reprog/programming	28482-XXXX	x
Current part number	28482-3 XXX	x
Valsele	OV8HOVI	
VIN		the second se
System	всм	
Date	25/07/2011 16:3	0.00
information		(
an of the total of the		

Figure 22

# 38. Erase all DTCs as follows:

- a. Turn the ignition OFF.
- b. Turn the ignition ON.
- c. Wait for DTC erase to complete.

Gack Home Print Screen		orded Help	← ► × 1	🔀
Re/programming, Configuration	Confirmation Start up Engine	Erase All DTCs	Print Result / Operation Complete	17/18
Erase All DTCs				
According to the instruction below,		natically erased.		
Current status of Ignition switch	ON		OFF	ON
Turn	ignition ON >	OFF > ON		

Figure 23

- 39. Verify the before and after part numbers are different.
- 40. Print a copy of this screen (Figure 24) and attach it to the repair order for warranty documentation.

**HINT:** If you cannot print the screen:

- a. Select Screen Capture.
- b. Name the file.
- c. Save the file in My Documents.
  - A copy of the screen is now saved in the CONSULT PC. It can be retrieved and printed at a later time.
- 41. Select Confirm.

VEI.00144.21			Jules
Back Home Print Screen	Screen Apture Mode Recorded Data	ERT 13.8V VI MI	
Configuration	Erase All DTCs Print Result / Operation Complete		14/14
Print Result / Operation Complete			
In case CONSULT can NOT immediat	I access, touch "Print" to print out this page ely access to LAN or printer, Screen Capture h "Screen Capture", and save it. Screen capt le folder named "ScreenImages".	function is available for	
Part number after Reprog/programming	28438XXXX	(X	
Part number before Reprog/programming	28438XXXX	(X	
Vehicle	T32 ROGUE		
VIN	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	xxxx	Print
System	LASER/RADA	R	
Date	XXXXXXXXX	xxx	Other Operation
		1/1	Confirm

Figure 24

# **ICC/ADAS Reprogramming**

**HINT:** LASER/RADAR control unit reprogramming <u>must be performed first</u> (if indicated by the flow chart on page 9) before proceeding.

- 42. Refer to steps 1-18 starting on page 3 to navigate to Figure 25.
- 43. Select ICC/ADAS.

System Selection		
Touch "system". In case ECU you want to operate is not lis	ated below, the vehicle or model year might	be selected wrong.
CAN GATEWAY	HVAC	
AIR BAG	AVM	
AIR BAG AUTO BACK DOOR	AVM CHASSIS CONTROL	

Figure 25

44. Select Reprogramming.

Re/programming, Configuration	System Selection Operation Selection	P
Operation Selection		
Touch "Operation". In case over write current ECU, touch In case replacement of ECU, select an		
REPROGRAMMING		
[1] Church Charles and Annual Astronomy and the second se second second sec	In case you want to reprogramming ECII	touch "Reprogramming"
Reprogramming	In case you want to reprogramming ECU	touch "Reprogramming".
Reprogramming	In case you want to reprogramming ECU	touch "Reprogramming".
Replacement OF ECU	In case you want to reprogramming ECU	touch "Reprogramming".
μ	In case you want to reprogramming ECU	touch "Reprogramming". Touch "Before ECU Replacement", Operation log with part number is say to CONSULT.
Replacement OF ECU Programming (Blank ECU) Before ECU		Touch "Before ECU Replacement", Operation log with part number is sa

Figure 26

- 45. When you get to the screen shown in Figure 27, confirm that a reprogram is available as follows.
  - A. Find the ICC/ADAS **Part Number** and write it on the repair order.

HINT: This is the <u>current</u> ICC/ADAS Part Number (P/N).

Back Reiprogramming,	Screen Mede Recorded Data	
Save ECU Data		
	and the current part number as listed below to CONSULT. seration by selecting suitable operation log. Operation log is erased d.	
File Label	*****	
Operation	REPROGRAMMING	
System	ICC/ADAS	
Part Number	284E7 XXXXX C	urrent ICC/ADAS P/N
Vehicle	T32ROGUE	
VIN	****	
Date	*****	Save
	<b></b>	

Figure 27

- B. Compare the P/N you wrote down to the numbers in the **Current ICC/ADAS Part Number** column in **Table A**.
  - If there is a <u>match</u>, continue with the reprogramming procedure.
  - If there is <u>not a match</u> in Table A, proceed to step 55 on page 26.

MODEL	YEAR	CURRENT ICC/ADAS PART NUMBER: 284E7-
	2017	6FL1B, 6FL2B, 6FL7B, 6FL8B
	2017	7FF7B, 7FF8B
Rogue and		5HR0A, 5HR9A
Rogue Hybrid	0040	5HR9B
	2018	5HR0C
		5HR0E, 5HR1E, 5HR3E, 5HR5E, 5HR6E
	2017	6MA0B
Rogue Sport	2018	6MA1B
	2010	6MG0A, 6MG1A, 6MG2A

# Table A

- 46. Follow the on-screen instructions to navigate C-III plus and reprogram the ICC/ADAS control unit.
  - Refer to steps 21-34 starting on page 10 for further details.

#### HINT:

- In some cases, more than one new P/N for reprogramming is available.
  - ▶ If more than one new P/N is available, the screen in Figure 28 displays.
  - Select and use the reprogramming option that does <u>not</u> have the message "Caution! Use ONLY with NTBXX-XXX".
- If you get this screen and it is <u>blank</u> (no reprogramming listed), it means there is no reprogramming available for this vehicle. Skip to step 55 on page 26.

sen Screen Manaremet	n 0 6	
Capture Mode	Recorded Help 11.	8V VI MI 🗖 📃 🔀
Precaution	Select Program Data	Condition
ng data is listed below, confi ONSULT.		
ICC/ADAS		<u> </u>
Part Number After Repr	o/programming Other I	nformation
x00000-x00000x	xxxxxxxxxxxxx xxxxxxxxxxxxxxxxxxxxxxxx	Training the second
	010	Next
	Capture Mode Prefaultion Programming data listed be ng data is listed below, confi ONSULT. ICC/ADAS Part Number After Repr XXXXXX-XXXXXX XXXXX-XXXXXX	Capture     Mode     Data     Mode       Pracauition     Select Program Data     Cr       programming data listed below.     Select Program Data     Cr       ng data is listed below, confirm the vehicle selection, VIN and conSULT.     ICC/ADAS       ICC/ADAS     Part Number After Repro/programming     Other I       XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Figure 28

47. When the screen in Figure 29 displays, reprogramming is complete.

**HINT:** If the screen in Figure 29 does not display (indicating that reprogramming did not complete), refer to ICC/ADAS Control Unit Recovery on the next page.

48. Disconnect the battery maintainer or smart charger from the vehicle.

#### 49. Select Next.

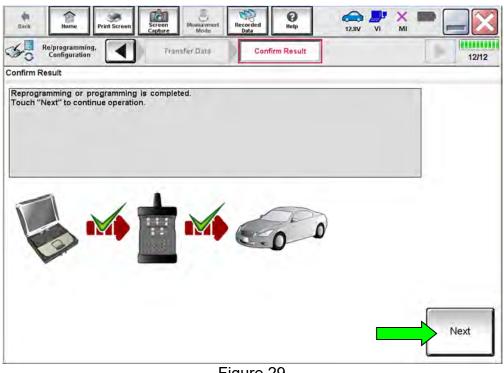


Figure 29

**HINT:** Additional steps/operations are required before C-III plus will provide the final reprogramming confirmation report. Continue with the reprogramming procedure on page 25.

# **ICC/ADAS Control Unit Recovery**

# Do not disconnect plus VI or shut down Consult III plus if reprogramming does not complete.

If reprogramming does <u>not</u> complete and the "!?" icon displays as shown in Figure 30:

- Check battery voltage (12.0 15.5 V).
- Ignition is ON, engine OFF.
- External Bluetooth<sup>®</sup> devices are OFF.
- All electrical loads are OFF.
- Select <u>retry</u> and follow the on screen instructions.
- <u>"Retry" may not go through on</u> <u>first attempt and can be selected</u> <u>more than once</u>.

	WN.	Unibipin		Country Jacan
Bate Hone Print Sceen	Anter Made	Kargorither Data	12.1V VI MI	
So senigiator	Filli	Confirm Resol		13/13
Confirm Result				
Reprogramming or programming is no operation on the ECU. Touch "Reny" to retry reprogramming		but you can retry reprogif	rogramming	R
Part number after Reprogramming		254E2-0000	(	
Part number before Reprog/programming		28482-30000	0	
		28482-XXXXX QASHQAI	(	
Reprog/programming				
Reprog/programming Vehicle				
Reprogramming Vehicle VIN		QASHQAI		Retry
Reprogiprogramming Vehicle VIN System		QASHQAI 9CM		Rety Print

Figure 30

# If reprogramming does <u>not</u> complete and the "X" icon displays as shown in Figure 31:

- Check battery voltage (12.0 15.5 V).
- CONSULT A/C adapter is plugged in.
- Ignition is ON, engine OFF.
- Transmission is in Park.
- All C-III plus / VI cables are securely connected.
- All C-III plus updates are installed.
- Select <u>Home</u>, and restart the reprogram procedure from the beginning.

CONSULT-IL DUS	VIN	Volisie (CLABHQA)	County Jusen
a Phil Scree	Science Scienc	Recircled Hith City	💐 💥 🖿 🛄 🔀
Condition		Control Reeut	99
Confirm Result			
Reprogramming a rot complete -Print this screen as needed. Co with precedure. -Restait CONSULT with disconn	nfirm CONSULT version.	IGN/Power switch position, shift positio he reprogramming again	nard de
Part number after Reprogramming		28482-XXXXX	
Current part number		28482-JXXXX	
Vehicle		OASHOAI	
VIN			
System		BCM	
Date		25/07/2011 16:30:00	
Information			[
Error Code			Print

Figure 31

- 50. Follow the on on-screen instructions to erase DTCs.
  - If needed, refer to step 38 on page 18 for further details.
- 51. When the entire reprogramming process is complete, the screen in Figure 32 will display.
- 52. Verify the before and after part numbers are different.
- 53. Print a copy of the screen below (Figure 32) and attach it to the repair order for warranty documentation.
  - **HINT:** If you cannot print the screen:
    - a. Select Screen Capture.
    - b. Name the file.
    - c. Save the file in My Documents.
      - A copy of the screen is now saved in the CONSULT PC. It can be retrieved and printed at a later time.

Back Home Print Screen Scree	Messurement Mode Decorded Decorded Help ERT 13.5V VI MI
Re/programming, Configuration	Erase All DTCs Print Result / Operation Complete
Print Result / Operation Complete	
Part number after Reprog/programming	284E7-XXXXX
	284E7-XXXXX 284E7-XXXXX
Reprog/programming Part number before	
Reprog/programming Part number before Reprog/programming	284E7-XXXXX
Reprog/programming Part number before Reprog/programming Vehicle	284E7-XXXXX T32 ROGUE

Figure 32

- 55. Close C-III plus.
- 56. Turn the ignition OFF.
- 57. Disconnect the plus VI from the vehicle.
- 58. Test drive the vehicle and make sure it operates correctly and the related warning lights are OFF.
  - If any related warning lights come ON, go back to ASIST for further diagnostic information.
  - Diagnosis and repairs beyond ICC/ADAS or LASER/RADAR reprogramming or replacement are not covered by this campaign bulletin.

#### **CLAIMS INFORMATION**

#### Submit a Primary Part (PP) type line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
P9327 -	Reprogram Laser/Radar Control Unit <b>AND</b> ICC/ADAS Control Unit	P93270	0.7 hrs.
	Reprogram ICC/ADAS Control Unit	P93271	0.4 hrs.
	Reprogram Laser/Radar Control Unit	P93272	0.4 hrs.
	Reprogramming not needed	P93275	0.3 hrs.

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
August 26, 2019	NTB19-064	Original bulletin published
September 5, 2019	NTB19-064a	Part Numbers added to pages 2 and 9