Parts Bulletin

PTS19-025
09-10-19

Subject: 40-S20-92K Shelf Stock Investigation

A number of Carrier Transicold APU generator capacitors (Part Number 40-S20-92K) have failed to work upon installation. Carrier Transicold's supplier has made a manufacturing process change to address the issue.

The corrected capacitors can be identified by date code (W12/19 or later) on the capacitor label. The date code format is a two (2) digit week followed by a two (2) digit year. The corrected capacitors may also include a green dot on the cap for easier identification. The green dot is a temporary identification. The location of the date code and green dot are shown in Images 1 and 2 below.



Image 1. Date Code Location



Image 2. Green Dot Location

Since capacitors manufactured prior to the process change may not function upon installation, Carrier Transicold is offering to accept the return of all capacitors with a date code prior to W12/19 (such as W11/19, W04/19, W50/18, etc.) via the procedure outlined below for a full account credit. As the manufacturing process change does not impact capacitors installed and functioning in APUs, there is no need to proactively replace or remove working capacitors.

<u>Capacitor Return Procedure (For Date Codes prior to W12/19 ONLY)</u>

1. Enter a Customer Inquiry on the TransCentral™ system for quantity being returned, using "Special Return" category.
2. Return the affected capacitors to the following address – be sure to include RSO# in the top line:

   SPECIAL RETURN RSO# _____
   Carrier Transicold
   101 Veterans Drive
   Portland, TN 37148
   Attn: NCP Warehouse

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3. Carrier Transicold will cover the cost of return freight.

Carrier Transicold asks that all requests be received by end of day Friday, October 11, 2019. Thank you for your attention to this matter.

Carrier Transicold Performance Parts
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