



TECHNICAL SERVICE BULLETIN

Inoperative Park Aid Camera, Luggage Compartment Lamp, Luggage Compartment Lid Release And/Or Poor Satellite Radio Reception

19-2273

 05 September
2019

This bulletin supersedes 18-2362. Reason for update: New Part/Procedure For Same Condition

Model:

Ford 2015-2017 Mustang

Summary

This article supersedes TSB 18-2362 to update the Service Procedure.

Issue: Some 2015-2017 Mustang vehicles may experience an inoperative rear parking aid camera, luggage compartment lamp, luggage compartment lid release and/or poor satellite radio reception. This may be due to damage to the 14A005 harness in the area of the right side luggage compartment lid hinge. This concern may be accompanied by diagnostic trouble codes (DTCs) B115E, C1001, and B1A89. To resolve the condition, follow the Service Procedure steps to inspect and repair the wiring harness.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2015-2017 Mustang
- Inoperative rear parking aid camera, luggage compartment lamp, luggage compartment lid release and/or poor satellite radio reception
- DTCs B115E, C1001, or B1A89 stored

Parts

Part Number	Description	Quantity
FR3Z-14A411-X	Harness (Coupe)	1
FR3Z-14A411-Y	Harness (Convertible)	1
NAI837X	Coroplast Electrical Wire Harness Tape	1
Obtain Locally	Shrink Tube From The Rotunda/Motorcraft 22-8 Awg Wire Splice Tool Kit Or Equivalent	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2015-2017 Mustang Coupe: Retrieve DTCs, Inspect And Repair Wire Harness Following The Service Procedure (Do Not Use With Any Other Labor Operations)	192273A	1.2 Hrs.
	192273B	

2015-2017 Mustang Convertible: Retrieve DTCs, Inspect And Repair Wire Harness Following The Service Procedure (Do Not Use With Any Other Labor Operations)	2.8 Hrs.
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Repair/Claim Coding

Causal Part:	14A005
Condition Code:	30

Service Procedure

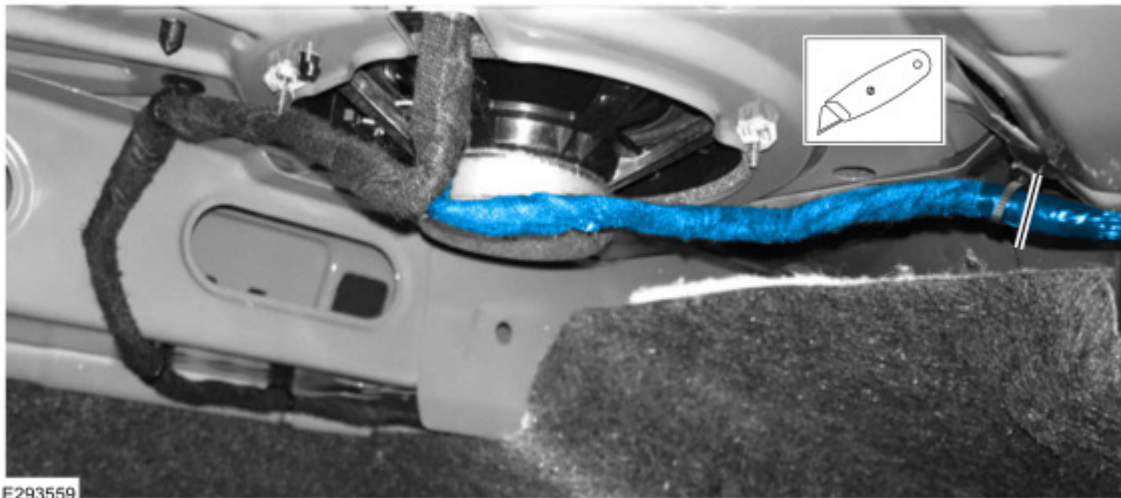
NOTE: For repairs covered by the New Vehicle Limited Warranty, completion of the procedure outlined in this TSB does not require obtaining Prior Approval or completion of a Cost Cap.

- Inspect the wiring harness on the underside of the luggage compartment lid. Is there evidence of wiring damage or chafing?
 - Yes – proceed to the appropriate coupe or convertible procedure.
 - No - this article does not apply. Refer to Workshop Manual (WSM), Section 415-00 for normal diagnostics.

Coupe

- Cut out the damaged section of the harness. Make the cut at the location of the harness noted. (Figure 1)

Figure 1

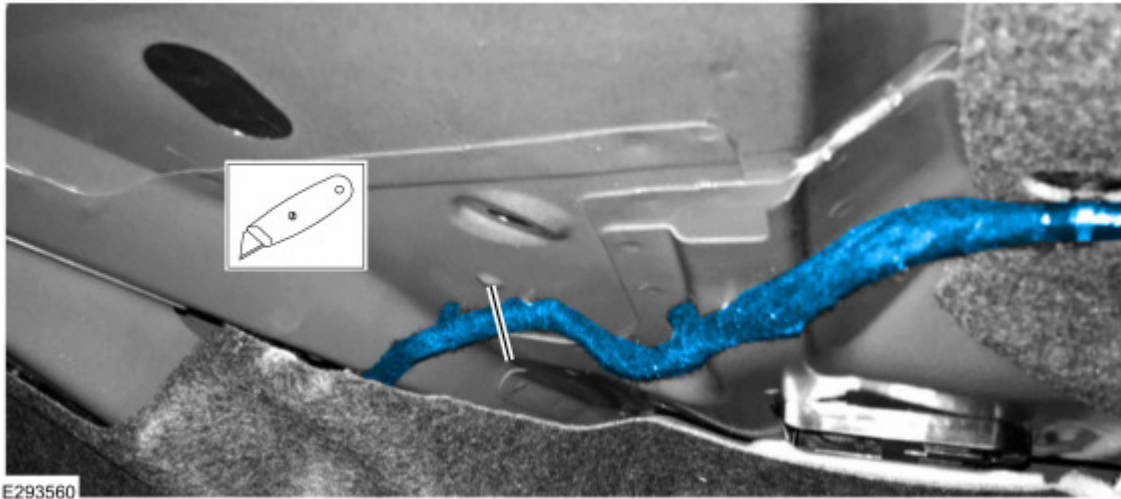


- Splice in the new section of harness, matching wire colors on the existing vehicle harness and the replacement section of harness as necessary. Follow the recommended wiring splice procedures in Section 5 of the Wiring Diagram. Stagger the location of each of the wire splices along the harness to minimize the overall size of the repair.
- Wrap the spliced area in Coroplast Electrical Wire Harness Tape or equivalent.
- Secure the replacement section of harness into the same body holes as the original section of harness was using the clips attached to the replacement section of harness.
- If DTCs were previously present, connect the appropriate Ford scan tool or equivalent to the DLC and clear all DTCs.

Convertible

1. Cut out the damaged section of the harness. Make the cut at the location of the harness noted. (Figure 2)

Figure 2



2. Splice in the new section of harness, matching wire colors on the existing vehicle harness and the replacement section of harness as necessary. Follow the recommended wiring splice procedures in Section 5 of the Wiring Diagram. Stagger the location of each of the wire splices along the harness to minimize the overall size of the repair.

NOTE: While it is necessary to cut and remove a section of the old satellite radio antenna cable along with the rest of the harness, do not splice the satellite radio antenna cable where the harness is cut. The satellite radio antenna cable provided with the new harness is long enough to overlay the entire length of the old cable.

3. Remove the existing ground on this section of the harness from the body of the vehicle. Reinstall the ground on the new section of harness to the body of the vehicle.
4. Overlay the satellite radio antenna cable included with the new section of harness. Refer to WSM, Section 415-00B, Satellite Radio Antenna, Removal and Installation.
5. Wrap the spliced area in Coroplast Electrical Wire Harness Tape or equivalent.
6. Secure the replacement section of harness into the same body holes as the original section of harness using the clips attached to the replacement section of harness.
7. If DTCs were previously present, clear all DTCs with the appropriate Ford diagnostic scan tool or equivalent.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.