



Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

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301 Roblin Blvd.  
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R6W 4C4

U.S. Mailing:  
P.O. Box 68  
Walhalla, ND 58282

LEISUREVANS.COM  
TRIPLEERV.COM

September 23, 2019

## Campaign Update CA#9467

«Dealer»

«ProductLine», VIN #«Vin»  
Coach Serial #«UNIT\_CoachID»

Subject: Bolts used to install the Equalizer Leveling Jacks  
Affects certain 2019 & 2020 Unity Motorhomes

The bolts used in the installation of the Equalizer leveling jacks may contact the leaf springs during coach sway.

### Correction:

To correct this situation, please follow SOP02193. Please claim the labour to perform the campaign update on a warranty claim.

Labour to perform this Campaign Update: 0.40 hrs

Thank you for your anticipated support in correcting this concern.

Sincerely,

Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosure



September 17, 2019

## Campaign Update CA#9467

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«Owner\_Name»  
«Address1»  
«Address2»  
«Address3», «Prov» «Postal\_Code»

«Unit», VIN #«VIN»  
«Serial»

Subject: Bolts used to install the Equalizer Leveling Jacks  
Affects certain 2019 & 2020 Unity Motorhomes

The bolts used in the installation of the Equalizer leveling jacks may contact the leaf springs during coach sway.

### Correction:

To correct this situation please contact your selling dealer to have this Campaign Update performed. It will be performed at no charge to you. If you choose to have this campaign performed by a service center other than your dealer prior authorization is required.

Thank you for your anticipated support in correcting this concern. We sincerely apologize for creating this inconvenience.

Sincerely,

Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosure



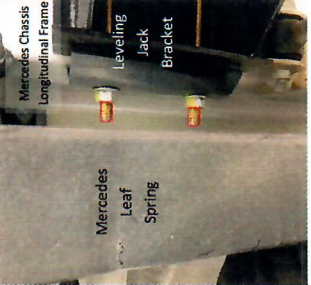
**TRIPLE E**  
RECREATIONAL VEHICLES

**SOP02193**

## QAAR9467 Technical Service Bulletin Cut Rear Leveling Jack Mounting Bolts

Department: 32  
People Required: 1  
Time to Complete: 20 min/coach  
Date Created: Sept. 20, 2019  
Date Revised:  
Rev #:  
Created by Initial: GK806 Verified: PH

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|                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                  |                                                                                                                                                                 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <p>1</p> <p>Locate rear leveling jack to Mercedes frame mounting bracket bolts between the leaf. I.e. the pinch brackets to the Mercedes frame.</p>                                                                                                                                      |  <p>2</p> <p>Look upwards between the Mercedes frame and the leaf spring to locate the bolt threads for the leveling jack lower pinch bracket.</p>                            |  <p>3</p> <p>Use a Milwaukee Sawzall brand 9 inch (18TPI) metal blade 5188</p> |
|  <p>4</p> <p>For each side, cut the bracket bolts (2each side) on <b>low speed</b>.<br/>Leave approximately 2-3 threads from the nut.<br/>Keep blade as square as possible to the bolt.<br/>Be careful not to contact floor or cut any lines with the tip of the blade when cutting.</p> |  <p>5</p> <p>Use Tool-Saver liberally while cutting to keep blade from overheating and extend blade life.<br/>1 blade needed to cut both P.S. and D.S. bolts (2 per side).</p> | <p>6</p>                                                                                                                                                        |
| <p>7</p>                                                                                                                                                                                                                                                                                                                                                                     | <p>8</p>                                                                                                                                                                                                                                                         | <p>9</p>                                                                                                                                                        |