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Sent on 09 25 2019 **Expires on** 10 09 2019

From Parts and Service Division

Subject Request for Info: 2018 Odyssey Instrument Panel Bracket Inspection

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Info: 2018 Odyssey Instrument Panel Bracket Inspection

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is requesting instrument panel bracket inspections of ALL 2018 Odysseys that fit the criteria listed below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. The vehicle has been driven for the past 2 winters (2017-2018 & 2018-2019)
2. The vehicle has not been involved in a front collision.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions. If a vehicle qualifies for this inspection, TRS will provide you with the appropriate Warranty information upon completion.

Thank you.