

[Next Unread Message](#)**View Message**

| | | | | | | | |
|----------------|----|----|------|-------------------|----|----|------|
| Sent on | 09 | 25 | 2019 | Expires on | 10 | 09 | 2019 |
|----------------|----|----|------|-------------------|----|----|------|

| | |
|-------------|----------------------------|
| From | Parts and Service Division |
|-------------|----------------------------|

| | |
|----------------|---|
| Subject | Request for Parts: 2018-2019 Accord Fuel Lid Inop |
|----------------|---|

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Research & Support Group
 RE: Request for Parts: 2018-2019 Accord Fuel Lid Inop

*This message is solely directed to Honda dealership personnel; please handle accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.*

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2019 Accords with a customer complaint of the fuel lid inoperative or malfunctioning. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Customer complaint may include the fuel lid:
 - a. Won't open
 - b. Won't close
 - c. Opens intermittently
2. Fuel lid clip (P/N 74481-TVA-A00) may be broken.
3. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.