Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:

RATTLE / KNOCK NOISE FROM FRONT DISC BRAKE CALIPER

Bulletin No.: 04-005/19

Last Issued: 09/24/2019

APPLICABLE MODEL(S)/VINS

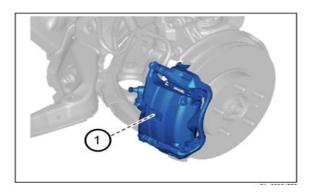
2014-2018 Mazda3 (Japan built) with VINS lower than JM1BN*****191040 (produced before April 28, 2018)

2014-2018 Mazda3 (Mexico built) with VINS lower than 3MZBN*****240901 (produced before April 28, 2018)

2016-2018 CX-3 with VINS lower than JM1DK*****406295 (produced before April 28, 2018)

DESCRIPTION

Some vehicles may exhibit a rattle / knock noise from the front disc brake caliper (1) when driving on a rough road surface.

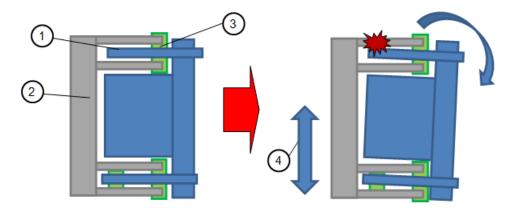


Page 1 of 3

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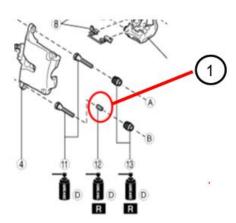
This is caused by the slide pin (1) hitting the mounting support (2) due to insufficient holding power of the dust boots (3) when a shock (4) is applied from the road. To eliminate this concern, the dust boots have been modified to increase holding power.



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Replace the dust boots on **both sides** with modified ones according to the instructions on MGSS. **NOTE:** Reuse the lower slide pin bushing (1).



- Mazda3: (FRONT BRAKE (DISC) REMOVAL/INSTALLATION)
- CX-3: (FRONT BRAKE DISC PAD REMOVAL/INSTALLATION) and (FRONT BRAKE MOUNTING SUPPORT REMOVAL/INSTALLATION)

Page 2 of 3

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NOTE: Replace the front brake pads if any are worn to 5 mm or less. 3. Verify repair.

PARTS INFORMATION

Part Number	Description	Qty.	Notes
B4YA-33-69X	Dust boots	1	Contains 4pcs
B6YS-33-28ZA	Pad Sub Set, Front Caliper	1	For Mazda3 (Japan built) and CX-3
BJY7-33-28ZA	Pad Sub Set, Front Caliper	1	For Mazda3 (Mexico built)
B4Y4-33-247	Grease	1	

NOTE: Select applicable front brake pads from the GEPC when ordering the parts.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under the New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A				
Symptom Code	82				
Damage Code	9B				
Causal Part No.	B4YA-33-69X				
Quantity	1				
Operation No. and Labor Hours	Operation No.	Labor Hrs.	Note		
	XXP52ARX	0.5	Dust boots RR (Both sides)		
	XXP52BRX	0.6	Dust boots and brake pads RR (Both sides)		

Page 3 of 3

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