Field campaign

Topic	Valet key (SC19/18)
Market area	United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2056320/1
Campaign number	EB32
Note	
Type	
US code	

Vehicle data

New Continental GT and New Continental GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2020	E		*	*	*
3S4*	2020	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	CG2	ZG	9	L	C	074625	074625		
SCB	DG4	ZG	7	L	C	075272	075272		
SCB	CG2	ZG	9	L	C	075287	075287		
SCB	CG2	ZG	9	L	C	075449	075449		
SCB	CG2	ZG	3	L	C	075513	075513		
SCB	DG4	ZG	4	L	C	075911	075911		
SCB	DG4	ZG	5	L	C	076078	076078		
SCB	CG2	ZG	5	L	C	075108	075108		
SCB	DG4	ZG	0	L	C	076134	076134		
SCB	DG4	ZG	5	L	C	076694	076694		
SCB	DG4	ZG	6	L	C	076235	076235		
SCB	CG2	ZG	X	L	C	075329	075329		
SCB	DG4	ZG	6	L	C	076607	076607		
SCB	DG4	ZG	3	L	C	076435	076435		
SCB	DG4	ZG	9	L	C	076875	076875		
SCB	DG4	ZG	3	L	C	076550	076550		
SCB	CG2	ZG	4	L	C	076797	076797		
SCB	DG4	ZG	2	L	C	076622	076622		
SCB	DG4	ZG	X	L	C	076383	076383		
SCB	DB4	ZG	2	L	C	076960	076960		
SCB	CB2	ZG	6	L	C	076749	076749		
SCB	DG4	ZG	8	L	C	077385	077385		
SCB	CG2	ZG	6	L	C	075389	075389		
SCB	DG4	ZG	2	L	C	075874	075874		
SCB	CB2	ZG	0	L	C	076181	076181		
SCB	CB2	ZG	0	L	C	077072	077072		
SCB	CB2	ZG	3	L	C	076420	076420		
SCB	CG2	ZG	2	L	C	077110	077110		
SCB	DB4	ZG	8	L	C	077451	077451		
SCB	DG4	ZG	X	L	C	077338	077338		

Documents

Document name
master.xml

Notes

▪ Repair instructions

Technical background

On all affected vehicles the valet key was missed from the build specification in production.

Remedy

On all affected vehicles a valet key is required to be coded to the vehicle. Additionally an SVM action also requires performing.

Customer notification

Customers do not need to be informed directly of this campaign. Please ensure that all affected vehicles are checked and repaired during a service visit. You should also inform your new and used car sales departments so that the vehicles affected can be checked, and if necessary repaired immediately and not just prior to sale.

Warranty accounting instructions

Warranty type	710 or 790
Labour operation code	01 29 00 06
Damage service number	EB32
Damage code	00 66
Time	60 TU
Criteria ID	01

Genuine parts

Standard key

Part number	Description	Quantity
3SA 959 753 A	Valet key (Standard)	1
36A 837 220 A	Emergency valet key	1

Centenary key

Part number	Description	Quantity
3SA 959 753 D	Valet key (Centenary)	1
36A 837 220 A	Emergency valet key	1

Parts supply

The relevant valet key will be sent directly to the selling retailer for each affected vehicle.

Parts despatch control

Not applicable.

Repair instructions

▪ Notes

Technical background

On all affected vehicles the valet key was missed from the build specification in production.

Check

If the vehicle is not already listed as repaired in the 'Repair history' section of ElsaPro, check the 'Identification' section of this document. In the event that the campaign has not been applied, please carry out the required work in accordance with these instructions.

Genuine parts

Standard key

Part number	Description	Quantity
3SA959753A	Valet key (Standard)	1
36A837220A	Emergency valet key	1

Centenary key

Part number	Description	Quantity
3SA959753D	Valet key (Centenary)	1
36A837220A	Emergency valet key	1

Work

General information for the reprogramming:

- *The closed-circuit voltage of the vehicle must be at least 12.5 V during the reprogramming. Connect the battery of the vehicle to an external power supply. For further information see the Maintenance manual.*
- *During the reprogramming switch off all unnecessary consumers (ventilation, seat heater, inside light).*
- *Because of the highest transmission stability we recommend the use of the diagnosis interface VAS 6154 (WiFi diagnostic tool) only in the USB operation or the cable-connected VAS 5055 for the reprogramming (updating) of control units. If these units are not available, the diagnosis interface VAS 5054 (A) can also be used in USB mode*

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IMPORTANT: The SVM action must be performed before the valet key is coded to the immobiliser

1. Within the Special functions tab select SVM – Code Input then select Perform test (Figure 1)

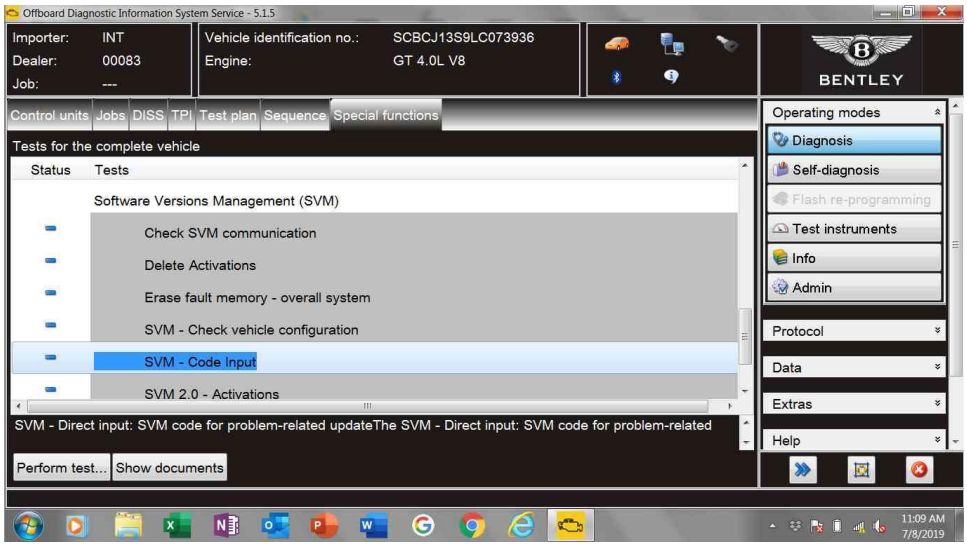

Figure 1

2. On the next screen enter the SVM code 370VALET01 and select Adopt (Figure 2).

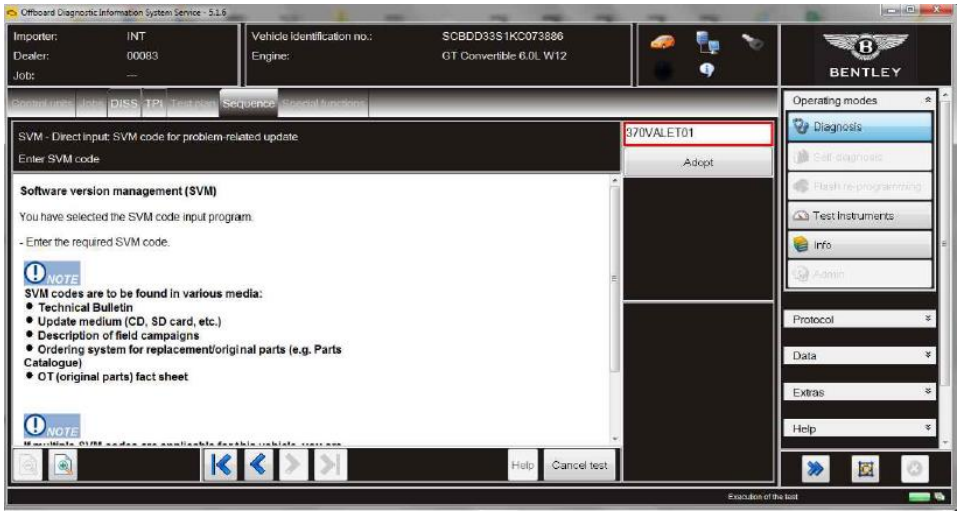

Figure 2

3. On the following screen, confirm the code then select Yes.
4. All control modules will now be interrogated.
5. The SVM will now begin (Figure 3).

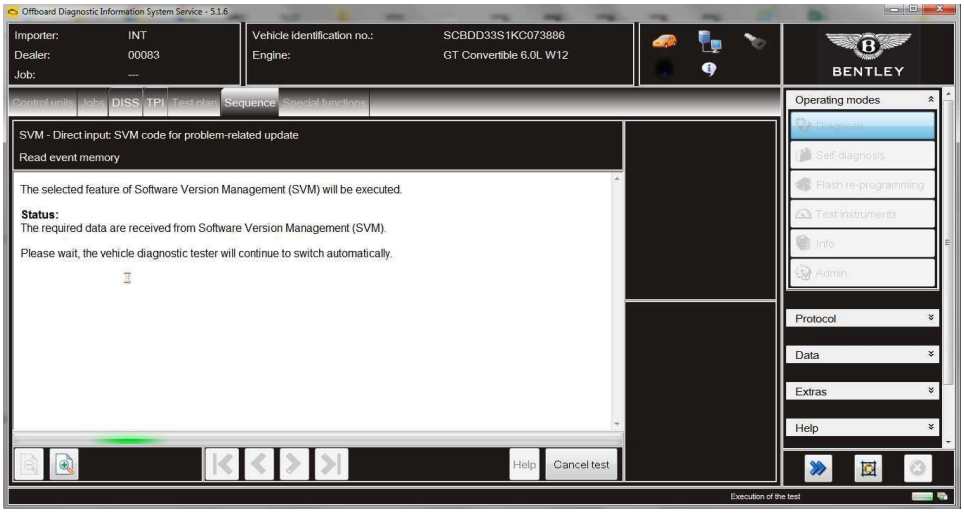

Figure 3

6. The parameters of the relevant control units will now be parametrised (Figure 4).

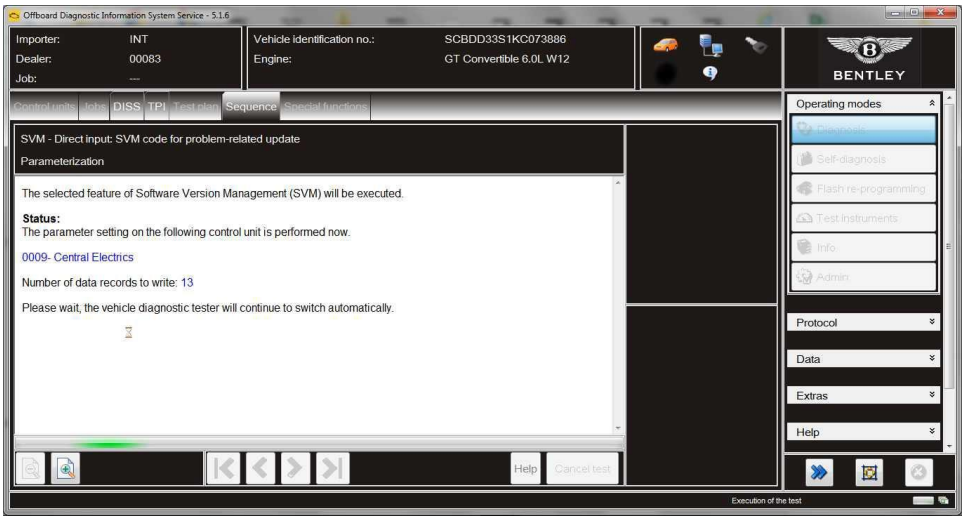

Figure 4

7. Follow any on screen prompts.
8. When the SVM is complete you will receive the following confirmation message, select Done/Continue (Figure 5).

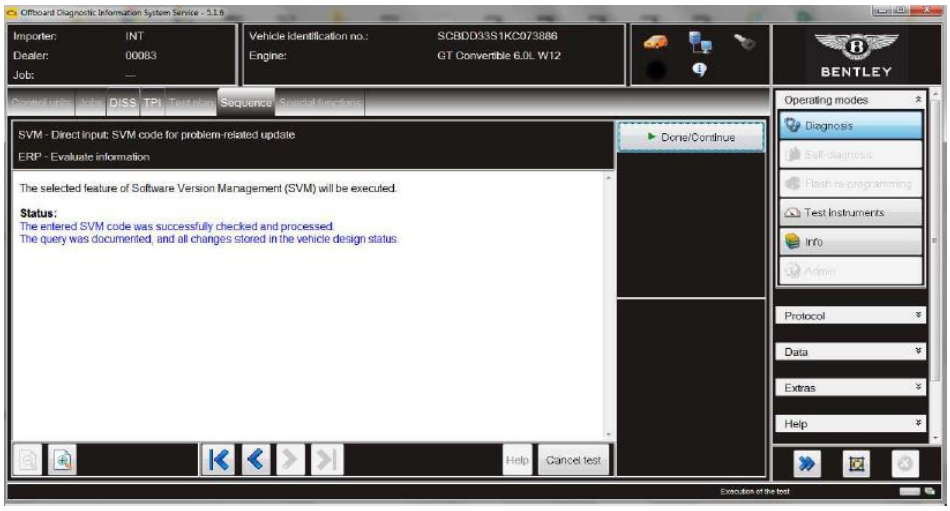

Figure 5

9. On the next screen you will get a summary of the completed actions, select Done/Continue (Figure 6).

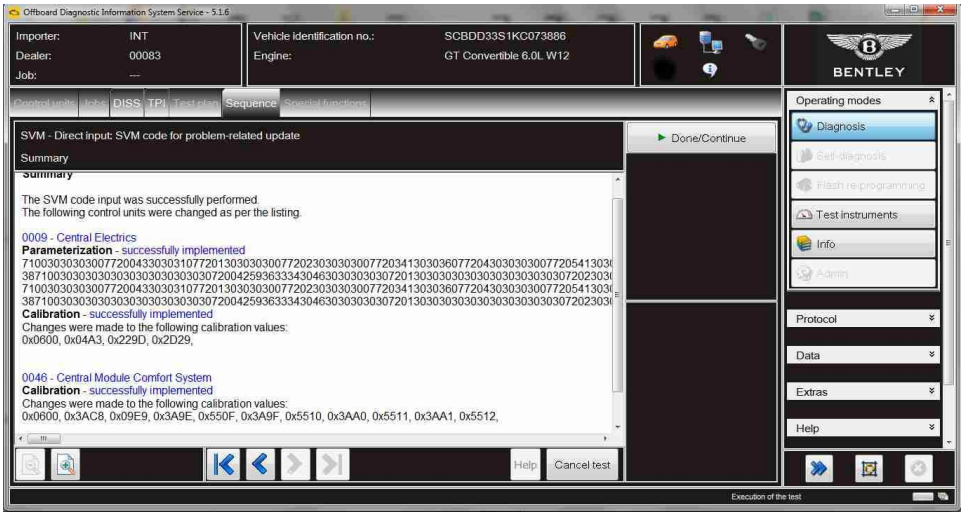

Figure 6

10. Now code the valet key to the immobiliser, ensure all keys are present when doing so.

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Identification

Campaign completion is confirmed by the presence of a valet key.