

Technical product information

Topic	Fluid leak from front air spring
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2054635/4
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
running gear -> running gear, springs, shock absorbers -> shock absorber	leaks -> oil leak	
vehicle service -> service, maintenance -> repair execution	service: process -> with determination of concern	
running gear -> adaptive suspension, pitch and roll compensation	leaks	

Vehicle data

New Continental GT and New Continental GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

- Fluid leak from the base (Figure 1) and/or the top (Figure 2) of the front air spring/s



Figure 1



Figure 2

Technical background

The fluid shown in Figures 1 and 2 is assembly fluid residue. The fluid is applied to various internal components of the air spring during manufacture.

Refer to all instructions within the Measure section

Production change

Not applicable

Measure

- 1) Take a photograph of the applicable air spring in which the residue is evident
 - Clean the residue from the air spring
- 2) Conduct a road test
- 3) On return from road test - Conduct a further inspection to check/confirm the residue is no longer evident
 - Should the residue no longer be evident – No further action is required, parts must not be replaced for this concern
 - Should the residue be evident on return from the road test – Raise a DISS query and await feedback before carrying out any further work

NOTE: Please ensure photographs of the residue are attached within the DISS query clearly showing the residue prior to cleaning/road test and post road test

Warranty accounting instructions

Refer to Labour operations within Elsa pro for the Road test LOT code/time

NOTE: The road test should not exceed 50 Time units