

NOTE

With this update, charge times will increase due to a more aggressive charge routine.

Required Dealer Action

NOTE

- Complete software update to the GRX-3110 by **October 13, 2019**.
- It takes about 45–90 min to complete the update.
- Contact Midtronics Customer Service with any issues related to this process at 630-323-2800 in North America. Outside the U.S., call 00-1-630-323-2800.
- The software update requires the USB (Universal Serial Bus) cable provided with the GRX 3110. This USB cable is a "Type A Male to Type A Male" cable.
- See warranty manual for your region on retention length of batteries and the corresponding printout requirements.

1. Login to H-Dnet.com and navigate to:
 - a. **H-Dnet > REFERENCES > BROWSE ALL REFERENCES > TOPIC > Service > SUBTOPIC > Software Downloads > GRX-3110 Software Update**
2. Right-click the GRX REV I file and select **Save As** to save the file to your desktop on a dealership computer.
3. When the download is complete, right click the file and select **Extract All** to unzip the file.
4. When the file has been downloaded and unzipped, double click it to begin the installation process.
5. Verify that the computer has the auxiliary power connected to prevent loss of power during download.
6. Follow the Installation Wizard to complete installation of the update.
7. Verify the GRX-3110 software has been updated by selecting:
 - a. **PRINT/VIEW>VERSION INFO**
8. The version displayed should be 192-210335l.