	GROUP <b>Electrical</b>	MODEL <b>2018-2019MY Niro (PHEV/EV)</b>
	NUMBER <b>PS626</b>	DATE <b>September 2019</b>



## TECHNICAL OPERATIONS

**SUBJECT:** CHARGE PORT STICKING AND/OR INTERMITTENT FAILURE TO CHARGE (PHEV/EV)

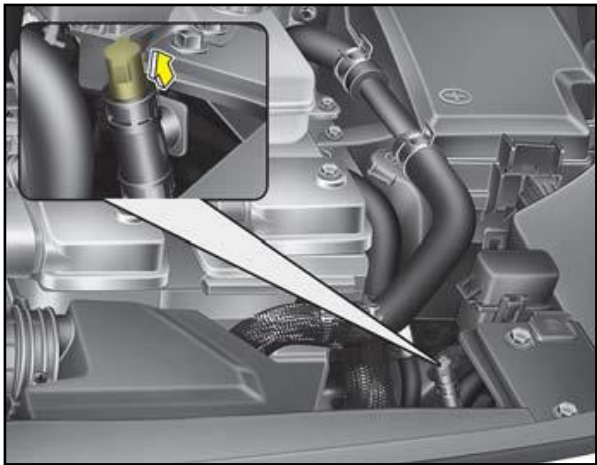
This bulletin provides the procedure to inspect the emergency charging door release cable on some 2018-2019MY Niro (PHEV/EV) vehicles when one of the following symptoms occur.

- Vehicle does not charge or experiences an intermittent malfunction while charging.
- Unable to insert or disconnect the charging cable.

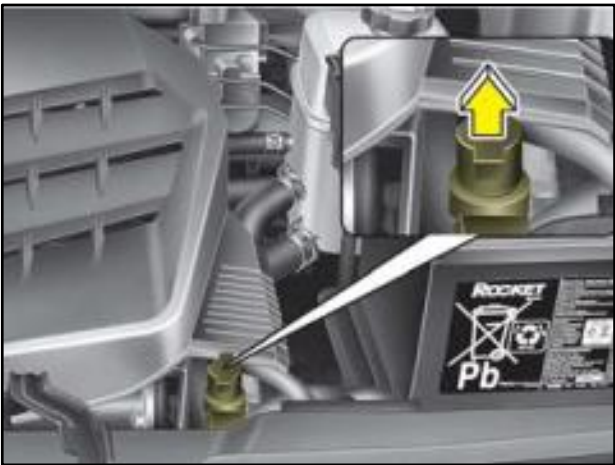
In some cases, the inlet cable lock may not function properly when foreign materials such as debris enter the cable or when the cable is encrusted with ice. If this occurs, the charging cable may not be disconnected from the vehicle, the charging cable may not lock, or the vehicle may not charge.

If any of the above symptoms occur pull the emergency cable lightly 2 to 3 times prior to charging.

### Emergency Charging Door Cable Location



**Niro (PHEV)**



**Niro (EV)**