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Sent on	09	24	2019	Expires on	12	12	2019
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Emissions Recall: 2012 Civic PZEV PCM Update
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DATE: September 24, 2019

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Emissions Recall: 2012 Civic PZEV PCM Update

Today, September 24, 2019, American Honda is announcing a stop sale and emissions recall for certain 2012 Civic vehicles that may be releasing air pollutants that exceed applicable state and federal standards. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are **affected**.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to an improper powertrain control module (PCM) calibration, the PCM cannot properly adjust the air-fuel ratio under certain conditions. If this occurs, the on-board emissions-related diagnostic system may not appropriately detect a malfunction. As a result, vehicle emissions may exceed applicable emissions standards. In addition, the vehicle contains an improperly functioning on-board emission-related diagnostic system which violates applicable state and federal standards.

REPAIR

Update the PGM-FI software.

SOFTWARE

The software will be available to dealers on September 24, 2019.

PARTS

There are no parts needed for this campaign.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service bulletin *19-106, Emissions Recall: 2012 Civic PZEV PCM Update*, has been posted to the Service Information System (SIS) as of September 24, 2019. It includes software, repair, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by middle of November 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.