



Technical Service Bulletin

57 Message "Central locking/parking brake" displayed in the instrument cluster, door not unlocking electronically

57 19 59 2055932/2 September 30, 2019. Supersedes Technical Service Bulletin Group 57 number 19-57 dated August 30, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, and Q8	2019 - 2020	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Updated models) Revised <i>Condition</i> (Added DTC) Revised <i>Service</i> (Updated Table and added Tip) Revised <i>Warranty</i> (Added Labor Operation) Revised <i>Required Parts and Tools</i> (Added table)
1	08/30/2019	Initial publication

Customer states:

- The message "Central locking malfunction!" or "Parking brake malfunction!" appears in the instrument cluster.

Workshop findings:

- The affected door may temporarily not be electronically unlocked from the inside, but a mechanical opening is possible.

The following DTC may be stored in the driver door control module, J386 (address word 0042):

- DTC B122D29** (locking unit for central locking - implausible signal).

Or

The following DTC may be stored in the ABS control module, J104 (address word 0003):

- DTC U122800** (Driver door control unit implausible).

Or

The following DTC may be stored in one of the rear door control modules J388 or J389 (address word 00BB or 00BC):

- DTC B14FF29** (Motor for child lock, implausible signal).



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Technical Background

The software needs to be updated.

Production Solution

New software in the door electronics control module, J386 – J389 (0042 – drivers, 0052 passenger, 00BB rear driver's side, and 00BC rear passenger side) addressed the condition.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the door electronics control modules (0042 – drivers, 0052 passenger, 00BB rear driver's side, and 00BC rear passenger side) using the SVM action code as listed in the table below, if necessary.



Tip: Parts indicated below with an *, additionally in the replacement reference, require part replacement prior to performing SVM (**A7 and A8 only**).

3. Perform basic settings of all four windows.
4. After replacing the required parts (A7 and A8), continue with SVM update.

Door Control Module Replacement Reference Table (A7 and A8)		
Address	Original Part Number	Replacement Part Number
0042	4M1959593C	4M1959593J
	4M1959793C	4M1959793J
0052	4M1959592C	4M1959592J
	4M1959792C	4M1959792J
00BB	4M1959595C	4M1959595J
	4M1959795C	4M1959795J
00BC	4M1959595C	4M1959595J
	4M1959795C	4M1959795J



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Model	Address	Hardware Original	Software Original	New Hardware	New Software	Software Version	ZDC	SVM Code Input
A6, A7, and A8	0042	*4M1959593C	4M1959593B	4M1959593J	4M1959593D	0421	4K8909872C	42A021
Q8		4M1959593D	4M1959593D				4M8909872B	
A6, A7, and A8		*4M1959793C	4M1959793B	4M1959793J	4M1959793D		4K8909872C	
Q8		4M1959793D	4M1959793D				4M8909872B	
A6, A7, and A8	0052	*4M1959592C	4M1959592B	4M1959592J	4M1959592D		4K8909873C	
Q8		4M1959592D	4M1959592D				4M8909873B	
A6, A7, and A8		*4M1959792C	4M1959792B	4M1959792J	4M1959792D		4N0909873C	
Q8							4M8909873B	
A6, A7, and A8	00BB	*4M1959595C	4M1959595B	4M1959595J	4M1959595D	4K8909897C		
Q8		4M1959595D	4M1959595D			4M8909897B		
A6, A7, and A8		*4M1959795C	4M1959795B	4M1959795J	4M1959795D	4K8909897C		
Q8		4M1959795D	4M1959795D			4M8909897B		
A6, A7, and A8	00BC	*4M1959595C	4M1959795B	4M1959595J	4M1959595D	4K8909896C		
Q8						4M8909896B		
A6, A7, and A8		*4M1959795C	4M1959795D	4M1959795J	4M1959795D	4K8909896C		
Q8						4M8909896B		



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6438		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	Time stated on diagnostic protocol (Max 100 TU)
	As required:		
	Remove and install 4 door control units (A7 and A8)	6438 2099	140 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2055932/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See Table	Door control module (A7 and A8)	As needed



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Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (2055932) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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