# Technical Service Bulletin

**20 Difficulty refueling the vehicle**

20 19 20 2054072/4 September 18, 2019. Supersedes Technical Service Bulletin Group 20 number 19-15 dated May 8, 2019 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|---|---|---|---|
| A5, A5 Cab, and S5 | 2018 | All | Not Applicable |

## Condition

| REVISION HISTORY | | |
|---|---|---|
| **Revision** | **Date** | **Purpose** |
| 4 | - | Revised header (Updated VIN break)<br>Revised *Service* (Removed note and added photo)<br>Revised *Required Parts and Tools* (Updated Part Number) |
| 3 | 05/08/2019 | Revised header (Corrected Elsa display issue) |
| 2 | 04/25/2019 | Revised header (Added MY 2017) |

**Customer states:**

- While refueling at a gas station, the fuel pump shuts off before the tank is full.

**Workshop findings:**

- No DTCs are stored in the ECM.

## Technical Background

Defective vent valve inside the fuel tank.

## Production Solution

Improved vent valve.



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## Service

**Validate the concern:**

1. Check the current fuel level. If level more than between ¼ and ½ tank, drain to that level.
2. Go to the gas station.
3. Fill the tank. If the pump stops before the tank is full, disconnect vent line going from tank to charcoal canister (Figure 1, 4).

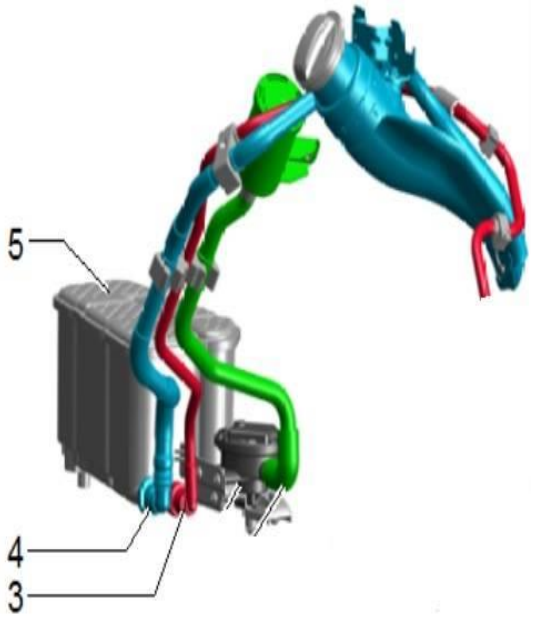


***Figure 1.*** *Disconnect the vent line from the tank.*

4. Perform a second filling attempt.



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5. If the filling is again interrupted, the tank is malfunctioning. Replace the fuel tank.

   Ensure that the production date of new fuel tank is XX.05.2019 (dd.mm.2019). It must be built in May 2019 or later (newer).

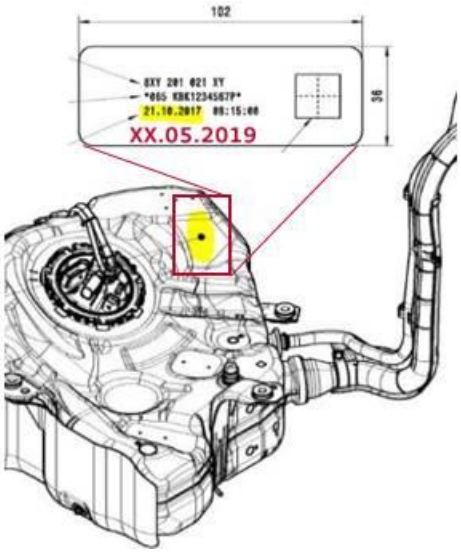


***Figure 2.*** *Production date sticker.*

## Warranty

| | | | |
|---|---|---|---|
| **Claim Type:** | • 110 up to 48 Months/50,000 Miles.<br>• G10 for CPO Covered Vehicles – Verify Owner.<br>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. | | |
| **Service Number:** | 2010 | | |
| **Damage Code:** | 0010 | | |
| **Labor Operations:** | Fuel tank remove + reinstall | 2010 1903 | See SRT |
| | Fuel tank remove + reinstall **(A5 Cab and A5 SB Only)** | 2010 1902 | See SRT |
| | Fuel tank replaced | 2010 5550 | See SRT |
| | Fuel Level Check | 2025 9999 | 60 TU |
| **Diagnostic Time:** | GFF | No allowance | 0 TU |
| | Road test prior to service procedure | 0121 0002 | 10 TU |
| | Road test after service procedure | 0121 0004 | 10 TU |



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| | |
|---|---|
| **Claim Comment:** | As per TSB #2054072/4 |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

| Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. | | |
|---|---|---|
| **Part Number** | **Part Description** | **Quantity** |
| See ETKA | Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual | See ETKA/ELSA |
| VIN Specific<br>If ETKA is calling for 8W7201060**F**, use 8W7201060**M** | Fuel tank | 01 |

## Additional Information

All parts and service references provided in this TSB (2054072) are subject to change and/or removal.

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