

## **Audi Technical Update**

Summer 2019

# Agenda

## **01. Body**

1.1 Examples of customer misuse

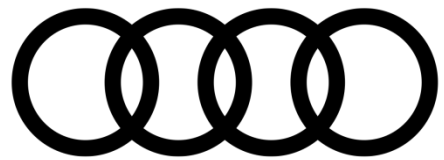
## **02. Chassis**

2.1 Wheel change mode/jacking mode

## **03. Electrical**

3.1 Alexa in the Audi e-tron quattro

3.2 myAudi map update for MIB2+



**Body**

# 1.1 Examples of customer misuse

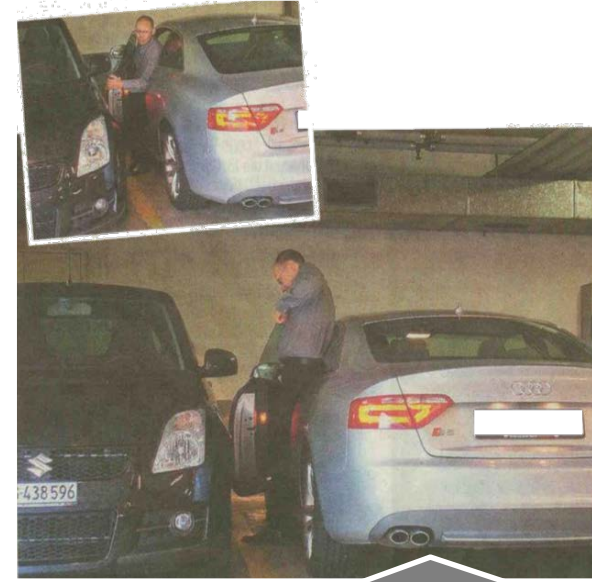
Vehicle mileage: ~ 25K miles



Driver's seat damaged during entry



Seat back damaged during entry



Example of customer misuse

## 1.1 Examples of customer misuse

Vehicle mileage: ~ 20K miles



Seat back finish abrasion  
caused during entry



## 1.1 Examples of customer misuse

Vehicle mileage: ~ 25K miles



Driver's seat bottom damaged during entry



Seat surface damaged during entry



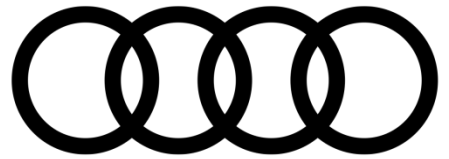
Seat bolster damaged during entry

# 1.1 Examples of customer misuse

Vehicle mileage: ~ 20K miles

Steering wheel finish abrasion caused by sharp objects, e.g. rings and jewelry





**Thank you!**