

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5120
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 23, 2019

Subject: N192208990 - Service Update
Brake Line Possibly Not Retained

Models: 2019 Cadillac CT6

To: All General Motors Dealers

General Motors is releasing Service Update N192208990 today. The total number of U.S. vehicles involved is approximately 81. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 23, 2019. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS

Service Update

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Release Date: August 2019

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	CT6	2019	2019		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2019 model year Cadillac CT6 vehicles may have a condition where the brake lines need to be inspected. In a rare instance, the brake lines could be rubbing on the steering shaft.
Correction	Dealers are to inspect and replace brake lines or clip if necessary.

Parts

Quantity	Part Name	Part No.
1	Front Brake Pipe – Right Hand	84526989
1	Exhaust Pipe Clamp	11603190
1	Gasket, Catalytic Converter	55502444
1	Gasket, Catalytic Converter	23355685
1	Clip, Fuel Feed & Evap Emis Rtn Pipe	84710318
1	Front Brake Pipe Retainer	11611757
1	Brake Fluid DOT 3	19353126 Obtain Local Equivalent (Export)

It is estimated that only 84 involved vehicles will require parts replaced. **Due to the small number of vehicles anticipated that will need this fix and the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

Warranty Information

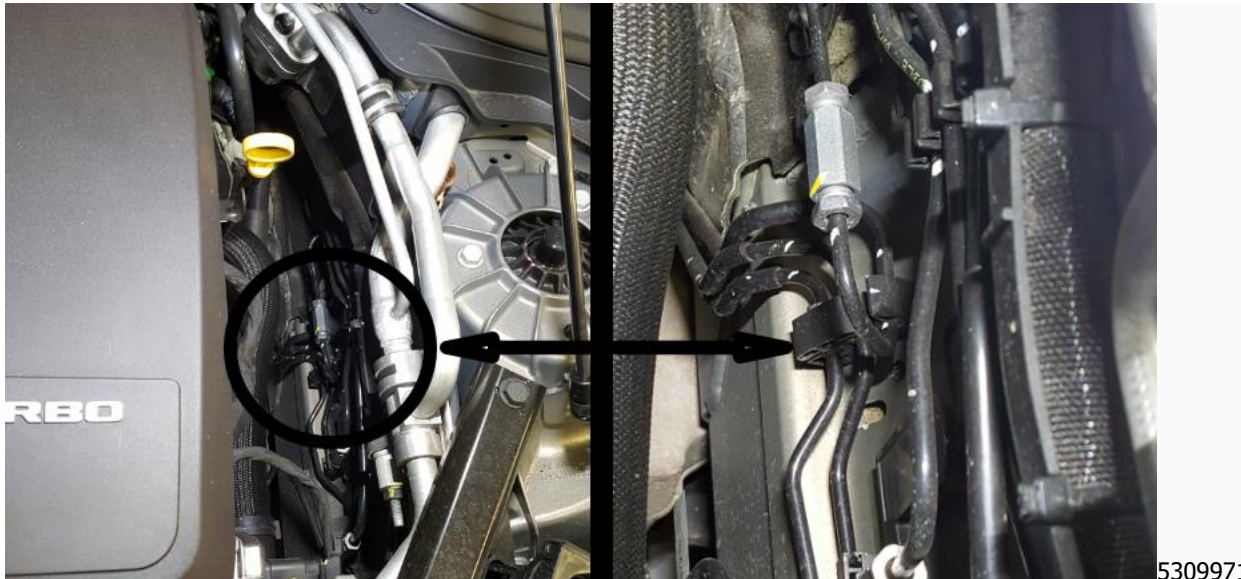
Labor Operation	Description	Labor Time	Trans. Type	Net Item
9104538	Inspect Only – No Further Action Required	0.2	ZFAT	N/A
9104539	Secure Brake Pipe in Clip or Install Clip (includes inspection)	0.3		
9104540	Replace Front Brake Pipe – Right Hand (includes inspection and clip replacement if necessary)	3.2		

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Service Procedure



1. Inspect the brake pipe near the steering column as shown. If the brake pipe is secured properly in the clip as shown, no further action is required.
 - If the brake clip is missing, install a brake clip.



- If the brake pipe is not secured in the clip, inspect the brake pipe for damage caused by rubbing or contact against the steering shaft as shown by the arrow. If there is no damage, place the brake pipe back in the clip as intended.
- If the brake pipe shows signs of contact or rubbing, replace the entire brake pipe. Refer to *Front Brake Pipe Replacement – Right Side (LSY)* in SI.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers

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take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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Voluntary Technician
Certification**