



Subject:

SSPB8 - 2016-2017 CX-3 A/C CONDENSER WARRANTY EXTENSION

..

Last Issued: 09/04/2019

DESCRIPTION

The warranty coverage for the repair of the A/C Condenser due to refrigerant leak from condenser caused by corrosion is extended to 7 years (84 months) from the original New Vehicle Limited Warranty (Normal Warranty) start date, with no mileage limitation.

Concern Outline

On certain subject CX-3 vehicles, the A/C condenser may be corroded, causing an A/C refrigerant leak. Vehicles with this condition may exhibit no cool air from the climate control vents when the A/C is ON. This warranty extension program applies only to the repair of the A/C condenser with this concern.

This is a warranty extension for the specified repair only. Inspection and replacement of non-failed parts will not be eligible for reimbursement to the dealer or customer. This program extends the warranty period for actual failures due to defects in workmanship or materials in accordance with the Mazda Warranty Policy and Procedures.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.