

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject:

**"IN-VEHICLE NETWORK MALFUNCTION" WARNING MESSAGE IN
INSTRUMENT CLUSTER WARNING MESSAGE WITH NO DTC**

Service Alert No.: SA-014/19

Last Issued: 09/05/2019

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

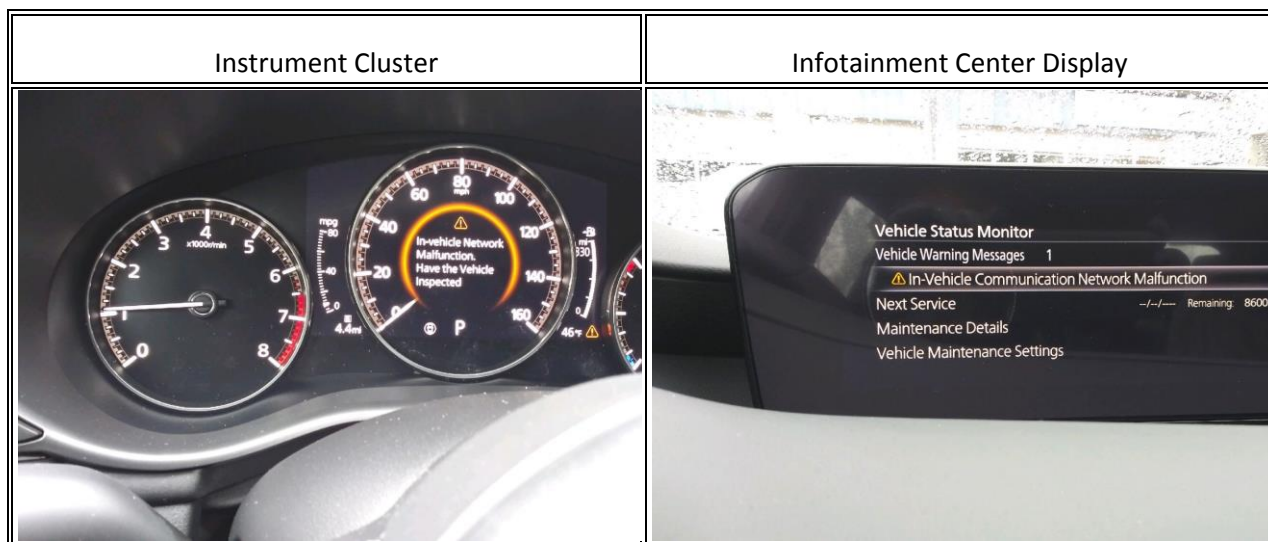
Previous Service Alert:	Date(s) Issued:
SA-014/19	04/03/19

APPLICABLE MODEL(S)/VINS

2019 Mazda3

DESCRIPTION

Some customers may experience a warning message in the instrument cluster that says "IN-VEHICLE NETWORK MALFUNCTION" with no DTC's stored.



CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

REPAIR PROCEDURE

1. Verify customer concern.
2. **Contact Hotline for latest repair information.**

NOTE: Only use MDARS to scan for DTC's. If IDS is used, P0602 (PCM programming error) will falsely set.

WARRANTY INFORMATION

Warranty Type	A
Symptom Code	6X
Damage Code	99
Part Number Main Cause	5555-NT-EGI
Quantity	0
Operation Number / Labor Hours:	F0008XDX / 0.2

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