

Technical product information

Topic	Whining noise and/or oil leaking from the alternator belt tensioner
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2055898/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
engine -> gear drive, chain drive, belt drives -> belt tensioner damper	noise, vibration -> noise	
engine -> gear drive, chain drive, belt drives -> alternator pulley	noise, vibration -> whine	
engine -> gear drive, chain drive, belt drives -> belt tensioner damper	component / consumables -> cracked/broken	

Vehicle data

Bentayga Kovomo V8

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V14D9	2018	E		*	*	*
4V14D9	2019	E		*	*	*

Documents

Document name
master.xml



Customer statement / workshop findings

Customer statement

Whining noise can be heard from the front of the engine

Workshop findings

Oil leaking from the Alternator belt tensioner

Technical background

Should oil be evident on the alternator belt tensioner, refer to the Measure section of this TPI

Production change

All VIN's after SJAAL14V7KC027139 are not affected

Measure

1) Replace the alternator belt tensioner and the alternator drive belt - Refer to Rep.Gr 13

Warranty accounting instructions

Refer to the Labour operations section of Elsa Pro

Parts information

Part Number	Description	Quantity
0P2 903 133A	Alternator tensioner	1
0P2 903 137B	Alternator drive belt	1