

Technical Service Bulletin

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| Topic | Headlamp operation issues |
| Market area | Bentley: worldwide (2WBE),Hongkong-Macau (5HK) |
| Brand | Bentley |
| Transaction No. | 2054599/3 |
| Level | EH |
| Status | Released for publishing |
| Release date | Aug 21, 2019 |

New customer code

| Object of complaint | Complaint type | Position |
|---|---|--------------------|
| power, vehicle electrical system, data transfer -> power supply | functionality | |
| lighting, signaling -> exterior lighting -> low beams | functionality -> partially out of order | > no instruction < |
| lighting, signaling -> exterior lighting -> low beams | functionality -> irregular | > no instruction < |

Vehicle data

New Continental GT and New Continental GTC

Sales types

| Type | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| 3S3* | 2018 | E | | * | * | * |
| 3S3* | 2019 | E | | * | * | * |
| 3S3* | 2020 | E | | * | * | * |
| 3S4* | 2019 | E | | * | * | * |
| 3S4* | 2020 | E | | * | * | * |

Documents

| Document name |
|----------------------------|
| master.xml |

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Condition

Headlamp operation issues

Technical Background

DTC's evident within the left light control unit (Diagnostic address D6) and/or the right light control unit (Diagnostic address D7)

There are numerous static and intermittent DTC's which may be evident within the previously mentioned control units, ensure all steps within the Measure section are strictly adhered to

Production Solution

Not applicable

Service

- 1) Remove the applicable front wheel arch liner – Refer to Repair manual Rep.Gr 66
- 2) Referring to Figure 1 - Disconnect the applicable headlamp plugs (right and/or left hand side) - During disconnection look out for any abnormalities for example a plug which is loose/broken or can easily be disconnected

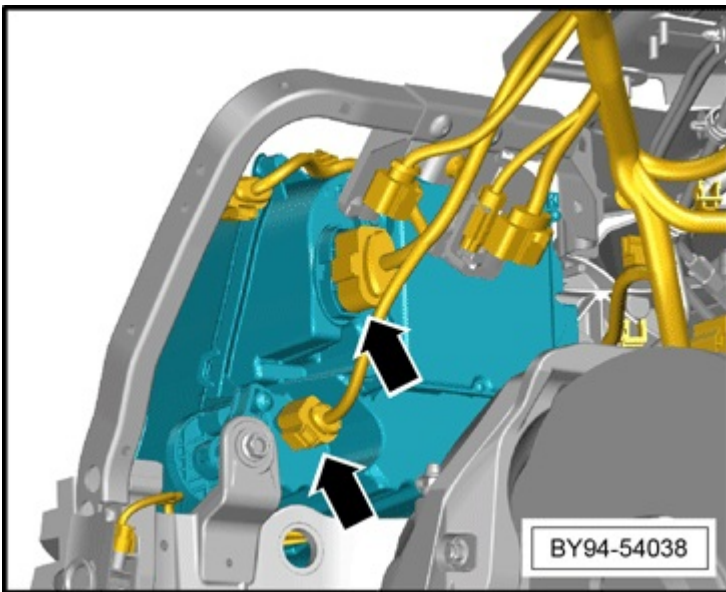


Figure 1

- 3) Check the condition of the headlamp plug and terminals
- 4) Check the condition of the headlamp assembly connection pins
- 5) Using the applicable Elsa pro wiring diagrams – Check the electrical integrity of the complete headlamp circuit
 - Should ANY concerns be found within steps 2,3,4 or 5 - The operative must rectify accordingly and once rectified – Carry out the remaining instructions
 - Should NO concerns be identified – Carry out the remaining instructions
- 6) Reconnect the headlamp plugs NOTE: An audible click will be heard once the plug is refitted/connected correctly
- 7) Carry out a pull check to confirm correct fitment
- 8) Erase any related DTC's using offboard Diagnostic Information System (ODIS)
 - Carry out a road test (maximum of 50 time units) to confirm the headlamps are fully functional
 - On return from road test – using offboard Diagnostic Information System (ODIS) recheck for any returning DTC's
 - Should the DTC's return replace the applicable headlamp – Refer to Repair manual Rep.gr 94 Lights, lamps, switches outside
- 9) Should the DTC's not be evident and the headlamps are fully functional, no further action is required

Warranty

Refer to Labour operations for all applicable LOT codes and times

NOTE: The road test should not exceed 50 Time units