



SIB 51 23 19

2019-08-09

SERVICE ACTION: REWORKING THE LOCK ON THE REAR LEFT DOOR

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

Engineering Designation	Model Description	Production Date	Affected Option Code
G20	3 Series Sedan		

AFFECTED VEHICLES

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

The screw connection for the left rear door lock may not have been torqued correctly.

CAUSE

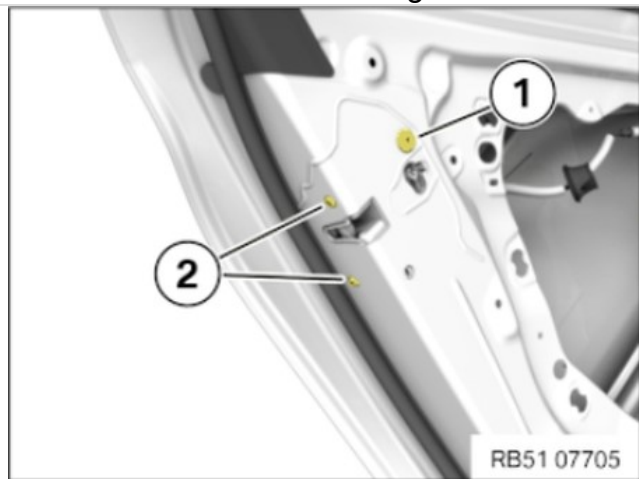
During vehicle production, the screws were not torqued to specification.

CORRECTION

Correctly torque the door lock screws.

PROCEDURE

1. Remove the rear left door trim panel, following ISTA repair instructions **REP 51 42 000** "Remove and install left or right rear door trim panel"



2. First, tighten both screws (2) to 8.8Nm
3. Next, tighten screw (1) to 8.8Nm
4. Completely reassemble the vehicle following ISTA repair instructions **REP 51 42 000** "Remove and install left or right rear door trim panel".

PARTS INFORMATION

Part Number	Description	Quantity
51 41 7 325 082	Clip	10

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	0051700400	
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Performing the procedure before the first customer delivery or the next time the vehicle is in the workshop

Work Pkg	Labor Operation:	Labor Allowance:	Description (Plus work):
# 1	00 68 552	3 FRU	Reworking the door lock on the rear left

Claim Repair Comments

Unless additional related/in conjunction work was required (not addressed and/or included in one of the options provided above), then only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and in the claim comments (For example: B51 23 19 WP 1).